

**SNOHOMISH COUNTY 911 BOARD OF DIRECTORS
BOARD MEETING AGENDA**

August 21, 2025 at 8:30 a.m.

Hybrid Conference – In Person or Join Zoom Meeting

Physical Meeting Location: 332 SW Everett Mall Way in the Boardroom

<https://us02web.zoom.us/j/87604453850?pwd=7dLnzJv2D0E0HwDi4QluD5CEQubofA.1>

Webinar ID: 876 0445 3850

Passcode: 144950

or dial +1 253 215 8782

- 1. Call to Order**
 - A. Roll Call**
 - B. Announcements**
 - i. Work anniversary, John Chenoweth – 25 years
 - ii. New Everett alternate – Deputy Chief Robert Goetz
 - C. Public Comment Policy:** Public Comments limited to 3 minutes on discussion items related to agency business.
- 2. Approval of Agenda**
- 3. Consent Agenda**
 - A.** Minutes from the July 17, 2025 Regular Board Meeting
 - B.** June 2025 Blanket Voucher & Payroll Approval Form:
 - i. Checks 1123-1129; 20436-20562, for a total of \$2,813,143.24
 - ii. Payroll Direct Deposit, in the amount of \$1,496,120.19
- 4. Executive Session (if needed)**
- 5. Old Business**
 - A.**
- 6. New Business**
 - A.** APF – Surplus Equipment and Furnishings.....
 - B.** 2026 Proposed Budget
- 7. Reports**
 - A.** Agency Report.....
 - B.** New Facility Project Update
 - C.** Police TAC
 - D.** Fire TAC (no July meeting)
- 8. Committee Reports**
 - A.** Finance Committee

- B. Personnel Committee (no July meeting)
 - C. Future Facility Committee (no July meeting)
 - D. EMS Joint Task Force
 - E. Public Safety Technology Committee
 - F. County EESCS Committee (formerly County E911 Office)
 - G. County ECSF Program Advisory Board
9. **Good of the Order**
10. **Adjourn** - The next meeting is scheduled for September 18, 2025

SNOHOMISH COUNTY 911 BOARD of DIRECTORS MEETING

Zoom Meeting July 17, 2025

Board Members & Management in Attendance	☒ Jon Nehring-President	Marysville	☐ Patrick Decker	Lynnwood
	☒ Dave DeMarco	Everett Fire	☒ Jonathan Ventura	Arlington Police
	☒ Ryan Lundquist	SRFR	☒ Dale Kaemingk	Brier
	☒ Michael Fearnough	South County Fire	☒ Jordan Stephens	Legal Counsel
	☐ Don Waller	Marysville Fire	☒ Kurt Mills	SNO911
	☒ Joel Johnson	Fire District 24	☒ Terry Peterson	SNO911
	☒ Susanna Johnson	SCSO Sheriff	☒ Andie Burton	SNO911
	☒ Ken Klein	Snohomish County	☒ Rosie Akopyan	SNO911
	☒ John DeRousse	Everett Police	☒ Wade Anderson	SNO911
	☒ Judy Tuohy	Everett	☒ Steve Lawlor	SNO911
	☒ Rod Sniffen	Edmonds Police	☒ Chris Carlton-Bishop	SNO911
	☒ Jeff Beazizo	Lake Stevens Police	☒ Rita Simmons-Owens	SNO911
Alternate Board Members in Attendance	☒ Bob Eastman	South County Fire	☐ Don Schwab	Everett
	☒ Roy Waugh	SRFR	☒ Jim Lawless	Marysville Police
	☐ Paul Gagnon	Everett Fire	☐ Chris Eck	Edmonds
	☒ Ned Vander Pol	Marysville Fire	☐ Brett Gailey	Lake Stevens
	☒ Glen Albright	Mukilteo Fire	☒ Cole Langdon	Lynnwood Police
	☒ Jason Biermann	Snohomish County	☐ Jeffrey Jolley	Monroe Police
	☐ Doug Jeske	Undersheriff	☒ Pete Caw	Mountlake Terrace PD
	☐ Jeraud Irving	Everett Police		
Guests and Staff in Attendance	Chris Spooner – SNO911	Karen McKay – SNO911	Robert Thurston - SnoCo DEM	
	Damien Coan – SNO911	Brent Meyer – SNO911	Rebekah Kuempel – SNO911	
	Kimberlee Jensen - SNO911	Peter DeJarnette – SNO911	Tiffani Brown – SNO911	

AGENDA ITEMS	REPORTS & COMMENTS	ACTION OR FOLLOW-UP
1. Call to Order, Roll Call and Announcements	A. Call to Order: President Jon Nehring called the meeting to order at 8:30 a.m. Roll call was taken and a quorum was confirmed. B. Announcements: SNO911's Dispatch Supervisor Peter DeJarnette addressed the Board and expressed his appreciation for their part in creating the new facility. He spoke about the positive impact he's seen in team morale since moving in. SNO911's Executive Director Kurt Mills announced the 25-year work anniversary of Applications Support Analyst, Chris Spooner. He highlighted some major projects she has been responsible for and thanked her for her dedication.	
2. Public Comment	None.	
3. Approval of Agenda	There was an additional APF, Item 6D added to the agenda. Chief Jeff Beazizo moved to approve the agenda as presented. The motion was seconded by Chief Ned Vander Pol and approved unanimously.	Agenda Approved with addition
4. Consent Agenda	Chief Beazizo moved to approve the Consent Agenda, including: A. Minutes from the May 15, 2025 Regular Board Meeting.	

AGENDA ITEMS	REPORTS & COMMENTS	ACTION OR FOLLOW-UP
	B. New Facility Project Update. Covered previously. C. Police TAC. The meeting focused on the Operational needs of the new radio system and the minutes were included in the packet. D. Fire TAC. The meeting minutes were included in the packet.	
9. Committee Reports	A. Finance Committee. Covered previously. B. Personnel Committee. Meeting cancelled. C. Future Facility Committee. Covered previously. D. EMS Joint Task Force. E. Public Safety Tech Committee (PSTC). Director Mills reported that the work with National Public Safety Technology Group continues mainly focusing on CAD and records processing. The meeting with Tyler was productive, staff relayed some of the challenges with the current software. An initial proposal from Tyler is expected in the coming weeks. F. County EESCS Committee (formerly County E911 Office). The group focused on reviewing revenue and budget vs. actual which is on track for the half way point of the year, per Deputy Director Peterson. This group is also monitoring the State's coordination of a statewide CAD to CAD interface. G. County ECSF Program Advisory Board. No meeting.	
10. Good of the Order	Director Mills proposed having in person meetings every other month moving forward. This was accepted by the group.	
11. Adjourn	The meeting was adjourned at 9:29 a.m. The next meeting is scheduled for August 21, 2025 at 8:30 a.m. in the board room at the new facility located at: 332 SW Everett Mall Way, Everett 98204 or via Zoom.	



ACTION PROPOSAL FORM

Date: 8/11/2025

Action Title: Asset Disposal

Background / Purpose:

The items recommended for surplus/disposal includes older, used technical equipment and furnishings left in SNO911's previous building that the Agency wants to leave for the City of Everett, the owner and next occupant of the building, at no cost to the City of Everett.

The list of these tech items, as shown in Exhibit A, are what remains to be declared as surplus and disposed. Although tech related equipment is not required to be sent as surplus to the Department of Enterprise Services as per Subsection 30.40.50 of the Washington State Administrative and Accounting Manual as of August 1, 2023, these tech items, other than those items pending transfer to the City of Everett, would first be offered to The Department of Enterprise Services (DES) as the most effective means of disposal. Should the DES decline to accept the surplus equipment, SNO911 staff will dispose of the surplus tech items in the most economical manner.

Step 1: Declare all of the tech items and furnishings identified as surplus per Exhibit A.

Step 2: Request DES accept the surplus tech and deliver items to DES or dispose of in the most economical manner. Furnishings in the old facility would simply be left in their current state for the City of Everett.

Recommendation/Motion:

Declare, as surplus, the list of tech items and furnishings in Exhibit A and authorize the transfer of the remaining surplus tech items to DES or dispose of in the most economical manner with furnishings in the old SNO911 facility allowed to be transferred to the City of Everett.

Funding Source:

Any proceeds will be deposited into Fund 80 Capital.

1/1/2025		7/23/2025		Board/Local Approved:		\$ 186,427.98	\$ 23,165.00
#	Manufacturer	TYPE	PALLET/Location	QTY	Purchase Date	Purchase Price	Current Value
#	HIKVISION DS-2CD2142FWD-IS CAMERA	Camera	DISPOSED OF LOCALLY 5/20/25	1	Unknown	0	0
#	SAMSUNG GALAXY S10E	cellphone	DISPOSED OF BEST BUY Erecyle 6/30/25	1	Unknown	0	0
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Board approved XX/XX/25		
Submitted break down to DES XX/XX/25		
WA DES manifest break down		
\$ 250.00	Tablet	7
\$ 1,525.00	laptop	22
\$ 400.00	Printer	6
\$ 20.00	KVM	1
\$ 350.00	FAX	3
\$ 15,500.00	Monitor	99
\$ 1,250.00	Modem	14
\$ 5,500.00	Workstation	102
\$ 135.00	Other (misc)	3
\$ 50.00	phone	1
\$ 2,250.00	speakers	45
\$ 2,325.00	ViewSonic 24 Monitors	31
\$ 15.00	network	3
\$ 255.00	Camera	4
\$ 15.00	Web Camera	2
\$ 75.00	projector	1
\$ 29,915.00		
8		Pallet Count

23,165.00

[illegible]

: 1/1/2025

: 7/23/2025

Board/Local Approved:

\$ 186,427.98

\$ 23,165.00

Manufacturer	TYPE	PALLET/Location	QTY	Purchase Date	Purchase Price	Current Value
Lenovo M73 Tiny	Workstation	2025P3/Surplus Tech Room	1	3/31/2014	\$ 461.94	\$ 50.00
Lenovo Thinkpad T440P	Laptop	2025P3/Surplus Tech Room	1	3/31/2014	\$ 1,338.70	\$ 50.00
Lenovo M93G Tiny	Workstation	2025P3/Surplus Tech Room	1	3/5/2014	\$ 929.86	\$ 50.00
Lenovo M93G Tiny	Workstation	2025P3/Surplus Tech Room	1	3/5/2014	\$ 929.86	\$ 50.00
Lenovo M93G Tiny	Workstation	2025P3/Surplus Tech Room	1	3/5/2014	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	3/5/2014	\$ 929.86	\$ 50.00
Lenovo M73 Tiny	Workstation	2025P3/Surplus Tech Room	1	3/31/2014	\$ 590.50	\$ 50.00
Lenovo M93P Tiny	Workstation	2025P3/Surplus Tech Room	1	3/5/2014	\$ 929.86	\$ 50.00
Lenovo M93P Tiny	Workstation	2025P3/Surplus Tech Room	1	5/6/2014	\$ 929.86	\$ 50.00
Lenovo M93P Tiny	Workstation	2025P3/Surplus Tech Room	1	5/6/2014	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	6/25/2014	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	6/25/2014	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	6/25/2014	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	1/1/2014	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	6/25/2014	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	6/25/2014	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	12/1/2014	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	12/1/2014	\$ 929.86	\$ 50.00
Lenovo M73 Tiny	Workstation	2025P3/Surplus Tech Room	1	12/1/2014	\$ 590.50	\$ 50.00
Lenovo Thinkpad T440p	Laptop	2025P3/Surplus Tech Room	1	1/20/2015	\$ 1,338.70	\$ 50.00
Sierra Wireless Airlink GX450	Modem	2025P3/Surplus Tech Room	1	5/26/2015	\$ 850.00	\$ 25.00
Canon Vixia HF R72	Camera	2025P3/Surplus Tech Room	1	5/3/2016	\$ 436.79	\$ 125.00
Rio MagiCard Badge Printer	Printer	2025P3/Surplus Tech Room	1	10/27/2017	\$ 2,825.90	\$ 100.00
Cisco IP Conference Phone 8832	Phone	2025P3/Surplus Tech Room	1	7/23/2020	\$ 928.80	\$ 50.00
Sierra Wireless Airlink GX450	Modem	2025P3/Surplus Tech Room	1	5/26/2015	\$ 850.00	\$ 25.00
Dell Latitude 14 Rugged (5414)	Laptop	2025P3/Surplus Tech Room	1	6/1/2017	\$ 2,475.79	\$ 100.00
Dell Latitude 14 Rugged (5414)	Laptop	2025P3/Surplus Tech Room	1	8/31/2018	\$ 2,475.79	\$ 100.00
Dell Latitude 14 Rugged (5414)	Laptop	2025P3/Surplus Tech Room	1	8/31/2018	\$ 2,475.79	\$ 100.00
Dell Latitude 14 Rugged (5420)	Laptop	2025P3/Surplus Tech Room	1	3/18/2019	\$ 2,676.66	\$ 100.00
Sierra Wireless Airlink MP70	Modem	2025P3/Surplus Tech Room	1	3/19/2019	\$ 1,094.00	\$ 100.00
Sierra Wireless Airlink MP70	Modem	2025P3/Surplus Tech Room	1	3/18/2019	\$ 1,094.00	\$ 100.00
Sierra Wireless Airlink MP70	Modem	2025P3/Surplus Tech Room	1	3/18/2019	\$ 1,094.00	\$ 100.00
Sierra Wireless Airlink MP70	Modem	2025P3/Surplus Tech Room	1	3/18/2019	\$ 1,094.00	\$ 100.00
Sierra Wireless Airlink MP70	Modem	2025P3/Surplus Tech Room	1	7/1/2019	\$ 1,094.00	\$ 100.00
Sierra Wireless Airlink MP70	Modem	2025P3/Surplus Tech Room	1	7/1/2019	\$ 1,094.00	\$ 100.00
Sierra Wireless Airlink MP70	Modem	2025P3/Surplus Tech Room	1	7/1/2019	\$ 1,094.00	\$ 100.00
Sierra Wireless Airlink MP70	Modem	2025P3/Surplus Tech Room	1	7/1/2019	\$ 1,094.00	\$ 100.00
Sierra Wireless Airlink MP70	Modem	2025P3/Surplus Tech Room	1	7/1/2019	\$ 1,094.00	\$ 100.00
Sierra Wireless Airlink MP70	Modem	2025P3/Surplus Tech Room	1	7/1/2019	\$ 1,094.00	\$ 100.00
Sierra Wireless Airlink MP70	Modem	2025P3/Surplus Tech Room	1	7/1/2019	\$ 1,094.00	\$ 100.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	6/24/2014	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	6/24/2014	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	6/24/2014	\$ 929.86	\$ 50.00
Lenovo M93G Tiny	Workstation	2025P3/Surplus Tech Room	1	3/5/2014	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	1/29/2014	\$ 929.86	\$ 50.00

Manufacturer	TYPE	PALLET/Location	QTY	Purchase Date	Purchase Price	Current Value
Sierra Wireless Airlink MP70	Modem	2025P3/Surplus Tech Room	1	3/18/2019	\$ 875.00	\$ 100.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
HP rp5800	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ -	\$ 75.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 929.86	\$ 50.00
Lenovo M92p Tiny	Workstation	2025P3/Surplus Tech Room	1	11/29/2012	\$ 799.99	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	11/26/2013	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	1/29/2014	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	1/29/2014	\$ 929.86	\$ 50.00
Intel Nuc NUC8BEK	Workstation	2025P3/Surplus Tech Room	1	5/3/2019	\$ 899.99	\$ 75.00
Intel Nuc NUC8BEK	Workstation	2025P3/Surplus Tech Room	1	5/3/2019	\$ 899.99	\$ 75.00
HP ThinkCentre M900	Laptop	2025P3/Surplus Tech Room	1	unknown	\$ 999.99	\$ 75.00
Lenovo M93p Tiny	Laptop	2025P3/Surplus Tech Room	1	1/29/2014	\$ 929.86	\$ 50.00
Lenovo Thinkpad T430	Laptop	2025P3/Surplus Tech Room	1	6/3/2015	\$ 1,338.70	\$ 50.00
Intel Nuc NUC8BEK	Workstation	2025P3/Surplus Tech Room	1	5/3/2019	\$ 899.99	\$ 75.00
Intel Nuc NUC6i5SYH	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 899.99	\$ 75.00
HP RP5800	Workstation	2025P3/Surplus Tech Room	1	unknown	\$ 899.99	\$ 75.00
HP EliteDesk 800 G3 Tower	Workstation	2025P3/Surplus Tech Room	1	11/2/2018	\$ 1,895.00	\$ 100.00
Dell Latitude Rugged 5404 Laptop	Laptop	2025P3/Surplus Tech Room	1	3/19/2016	\$ 2,269.65	\$ 100.00
Dell Latitude Rugged 5404 Laptop	Laptop	2025P3/Surplus Tech Room	1	5/16/2016	\$ 2,269.65	\$ 100.00
Dell Latitude Rugged 5404 Laptop	Laptop	2025P3/Surplus Tech Room	1	5/16/2016	\$ 2,269.65	\$ 100.00
Dell Latitude Rugged 5404 Laptop	Laptop	2025P3/Surplus Tech Room	1	11/17/2016	\$ 2,269.65	\$ 100.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	12/1/2014	\$ 929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	1/29/2014	929.86	\$ 50.00
Lenovo M93p Tiny	Workstation	2025P3/Surplus Tech Room	1	6/25/2014	929.86	\$ 50.00
Viewsonic VG2437SMC	Viewsonicmonitors	2025P4/Surplus Tech Room	31	unknown	\$ -	\$ 50.00
BenQ 22 inch wide LED Monitor	monitor	2025P4/Surplus Tech Room	1	11/12/2020	\$ 99.00	\$ 50.00
BenQ 22 inch wide LED Monitor	monitor	2025P4/Surplus Tech Room	1	11/12/2020	\$ 99.00	\$ 50.00
HP Color Laserjet Pro M452nw	printer	2025P5/Surplus Tech Alley	1	unknown	\$ 400.00	\$ 100.00
Brother IntelliFax 4750e	fax	2025P5/Surplus Tech Alley	1	unknown	\$ 495.00	\$ 100.00
Verity Systems V91 HD/DLT Hard Drive & DLT Degausser	other	2025P5/Surplus Tech Alley	1	1/1/2010	\$ 2,995.00	\$ 125.00
HP Laserjet P1606N	printer	2025P5/Surplus Tech Alley	1	12/30/2014	\$ 206.99	\$ 100.00
HP Color Laserjet M452dn	printer	2025P5/Surplus Tech Alley	1	2/16/2017	\$ 265.64	\$ 100.00
Cisco Firewall Services Module (FWSM)	network	2025P5/Surplus Tech Alley	1	1/1/2011	Unknown	\$ 5.00
Cisco Firewall Services Module (FWSM)	network	2025P5/Surplus Tech Alley	1	1/1/2011	Unknown	\$ 5.00
Cisco Network boards	network	2025P5/Surplus Tech Alley	5	unknown	Unknown	\$ 5.00
PC Speakers	speakers	2025P6/Surplus Tech Room	45	unknown	\$ -	\$ 25.00
ViewSonic VG2437SMC	monitor	2025P6/Surplus Tech Room	1	unknown	\$ -	\$ 50.00
ViewSonic VX2450WM-LED	monitor	2025P6/Surplus Tech Room	1	unknown	\$ -	\$ 50.00
Dell 19 inch Ultra Sharp Flat Panel Monitor	monitor	2025P6/Surplus Tech Room	1	unknown	\$ 199.99	\$ 50.00
Dell 19 inch Ultra Sharp Flat Panel Monitor	monitor	2025P6/Surplus Tech Room	1	unknown	\$ 199.99	\$ 50.00
Dell 24 inch UltraSharp Flat Panel	monitor	2025P6/Surplus Tech Room	1	unknown	\$ 491.18	\$ 75.00
Dell 20 inch P2011H LCD Monitor	monitor	2025P6/Surplus Tech Room	1	unknown	\$ 174.99	\$ 50.00
Dell 21.5 inch Ultra Sharp Widescreen	monitor	2025P6/Surplus Tech Room	1	unknown	\$ 228.78	\$ 50.00
Gateway FHX2402 24 inch Monitors	monitor	2025P6/Surplus Tech Room	1	unknown	\$ 199.99	\$ 75.00
Gateway FHX2402 24 inch Monitors	monitor	2025P6/Surplus Tech Room	1	unknown	\$ 199.99	\$ 75.00

23,165.00

[illegible]

23,165.00

[illegible]

Manufacturer	TYPE	PALLET/Location	QTY	Purchase Date	Purchase Price	Current Value
Dell 24 inch Monitor E2414H	monitor	2025P8_Pending/Surplus Tech Room	1	3/4/2014	149.88	\$ 75.00
Dell 24 inch Monitor E2414H	monitor	2025P8_Pending/Surplus Tech Room	1	2/26/2014	149.88	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	5/6/2014	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	5/6/2014	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	5/6/2014	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/25/2014	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/25/2014	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/24/2014	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/24/2014	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/24/2014	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/24/2014	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/24/2014	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/24/2014	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/24/2014	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/24/2014	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/24/2014	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/24/2014	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	4/22/2015	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/25/2014	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/19/2019	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/19/2019	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/19/2019	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/19/2019	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/19/2019	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/19/2019	139.99	\$ 75.00
Acer 24 inch LCD V246HL	monitor	2025P8_Pending/Surplus Tech Room	1	6/19/2019	139.99	\$ 75.00

Bar Code	Date Last Inventoried	Category Name	Model Name	Serial Number	Keywords	Purchase Date	Purchase Price	FMV
6337	5/23/2025	Projector	Epson Brightlink Pro 1460Ui	V11H726520	COE	10/6/2017	\$ 3,078.35	\$ 2,899.00
4137	5/23/2025	Monitor	ViewSonic VA2246M-LED Monitor	TSP1642L5013	COE	12/2/2016	\$ 96.49	\$ 117.00
4139	5/23/2025	Monitor	ViewSonic VA2246M-LED Monitor	TSP1642L5105	COE	12/2/2016	\$ 96.49	\$ 117.00
4141	5/23/2025	Monitor	ViewSonic VA2246M-LED Monitor	TSP1642L5067	COE	12/2/2016	\$ 96.49	\$ 117.00
8758	5/30/2025	Zero Client (Video)	Centerm Zero Client C75	E1S108F000768	COE	2/8/2023	\$ 280.90	\$ 60.00
8767	5/23/2025	Television Monitor	Insignia 42 inch LED HD TV	4222L0289102342	COE	2/24/2023	\$ 179.99	\$ 104.00
6358	10/19/2023	Zero Client (Video)	Centerm Zero Client C75	54:F6:C5:1E:7C:31	COE		\$ 199.99	\$ 60.00
6359	10/19/2023	Zero Client (Video)	Centerm Zero Client C75	54:F6:C5:F0:D7:80	COE		\$ 199.99	\$ 60.00
6360	10/19/2023	Zero Client (Video)	Centerm Zero Client C75	54:F6:C5:F0:9B:61	COE		\$ 199.99	\$ 60.00
6361	10/19/2023	Zero Client (Video)	Centerm Zero Client C75	54:F6:C5:F0:9B:5F	COE		\$ 199.99	\$ 60.00
6370	10/19/2023	Zero Client (Video)	Centerm Zero Client C75	E1M90NE000208	COE	3/19/2019	\$ 199.99	\$ 60.00
8339	5/23/2025	Zero Client (Video)	Centerm Zero Client C75	E1N41VD000641	COE	9/6/2022	\$ 189.99	\$ 60.00
8225	5/23/2025	Zero Client (Video)	Centerm Zero Client C75	E1QA188000875	COE	12/20/2021	\$ 199.99	\$ 60.00
8868	5/23/2025	Television Monitor	Insignia 32 inch LED HD TV	RDLP3UA012038	COE	5/30/2023	\$ 89.99	\$ 75.00
8223	5/23/2025	Zero Client (Video)	Centerm Zero Client C75	E1QA188000601	COE	12/1/2021	\$ 199.99	\$ 60.00
6365	5/23/2025	Zero Client (Video)	Centerm Zero Client C75	E1M90NE001778	COE		\$ 199.99	\$ 60.00
3951	5/23/2025	CRAC Cooling Unit	Liebert Precision Cooling CRAC Unit	NONE	COE	9/6/2013	\$ 165,984.00	\$ 5,000.00
4134	10/13/2023	Monitor	Samsung Curved TV 49 inch UN49K6250AF	05LA3CTH601054W	COE	11/23/2016	\$ 447.99	\$ 149.00
8174	5/23/2025	CRAC Cooling Unit	Liebert Precision Cooling CRAC Unit	N19FCF0065	COE	4/23/2019	\$ 232,776.00	\$ 7,500.00
4108	5/23/2025	Monitor	Acer 24 inch LCD V246HL	MMLXMAA001506083AE4218	COE	6/25/2014	\$ 139.99	\$ 39.00
4158	5/23/2025	Monitor	Upstar Model P40EA8	NONE	COE	2/20/2017	\$ 189.00	\$ 10.00
4140	5/23/2025	Monitor	ViewSonic VA2246M-LED Monitor	TSP1642L5053	COE	12/2/2016	\$ 96.49	\$ 29.00
4138	5/23/2025	Monitor	ViewSonic VA2246M-LED Monitor	TSP1642L5063	COE	12/2/2016	\$ 96.49	\$ 29.00
7753	5/23/2025	Projector	Epson Brightlink Pro 1470Ui	V11H876520	COE	10/8/2018	\$ 3,367.85	\$ 1,677.00
8768	5/23/2025	Television Monitor	Insignia 42 inch LED HD TV	4222L0289102337	COE	2/24/2023	\$ 179.99	\$ 104.00
4013	5/23/2025	Monitor	VISIO 43 inch Monitor M43-C1	LTTWSPAR2203607	COE	10/29/2015	\$ 549.99	\$ 26.00
4181	5/23/2025	Monitor	Toshiba 42 inch TV 43L420U	H07A293E018229	COE	5/2/2017	\$ 329.09	\$ 69.00
3263	5/23/2025	Projector	Projector - Epson BrightLink 450Wi Interactive	PC7F0Z043L	COE	12/6/2010	\$ 1,799.00	\$ 300.00
4157	5/23/2025	Monitor	Upstar Model P40EA8	ZH159E02705545	COE	3/3/2017	\$ 189.00	\$ 20.00
4136	5/23/2025	Monitor	ViewSonic VA2246M-LED Monitor	TSP1642L5024	COE	12/2/2016	\$ 96.49	\$ 48.00
8759	5/30/2025	Monitor	Viewsonic 27 inch VA2747-MH	WES223841476	COE	2/1/2023	\$ 134.99	\$ 96.00
8753	5/23/2025	Monitor	LG FHD 32 Inch Monitor 32ML600M-B	211MXEZ8N236	COE	1/24/2023	\$ 194.51	\$ 79.00
2832	6/3/2025	Cabinet	Rack System - HP Universal Rack G2 Pallet Rack	Rack System	COE		\$ 4,898.00	\$ 995.00
8755	5/23/2025	Television Monitor	HiSense 50 Inch Monitor 50A6H	50N22471EH02746	COE	2/9/2023	\$ 274.74	\$ 43.00
8756	5/23/2025	Television Monitor	HiSense 50 Inch Monitor 50A6H	50G2222FBH02287	COE	2/9/2023	\$ 274.74	\$ 43.00
8757	5/23/2025	Television Monitor	HiSense 50 Inch Monitor 50A6H	50G2222FBH01047	COE	2/9/2023	\$ 274.74	\$ 43.00
8437	5/23/2025	Television Monitor	HiSense 50A6H	50G2214G4H00731	COE	9/6/2022	\$ 318.70	\$ 43.00
9415	5/23/2025	Television Monitor	Samusung U55DU6900F	0H8T3CBX835965J	COE	11/13/2024	\$ 299.99	\$ 129.00
8347	5/23/2025	UPS	Vertiv 51SA100EAA00L97	M17L4L0014	COE	10/24/2017	\$ 72,484.28	\$ 39,500.00
8348	5/23/2025	UPS	Liebert nPower	37-7032	COE	7/28/2006	\$ 39,999.99	\$ 6,100.00
No tags	7/23/2025	Monitor	Samsung 65" Monitors - Quantity 4 on wall	unknown	COE	2019	Unknown	
								\$ 66,100.00



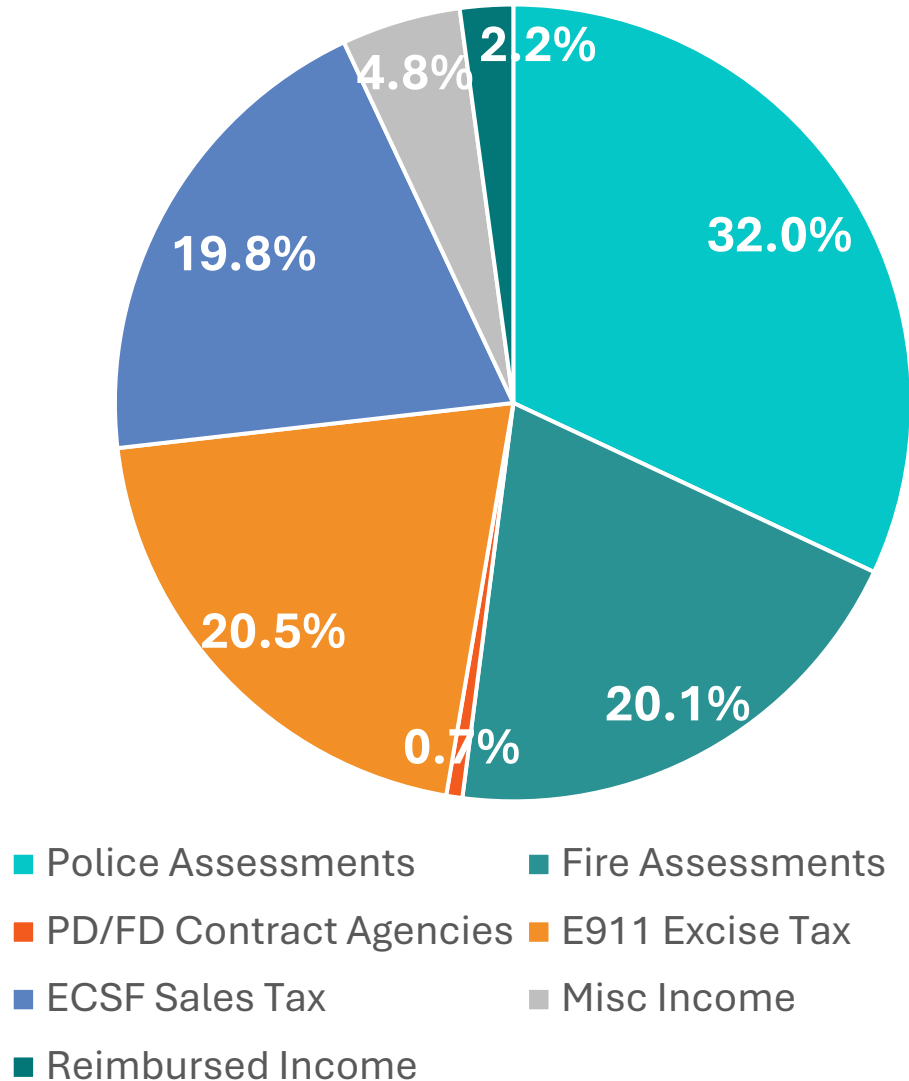
2026 Proposed Budget

August 2025
Finance Committee



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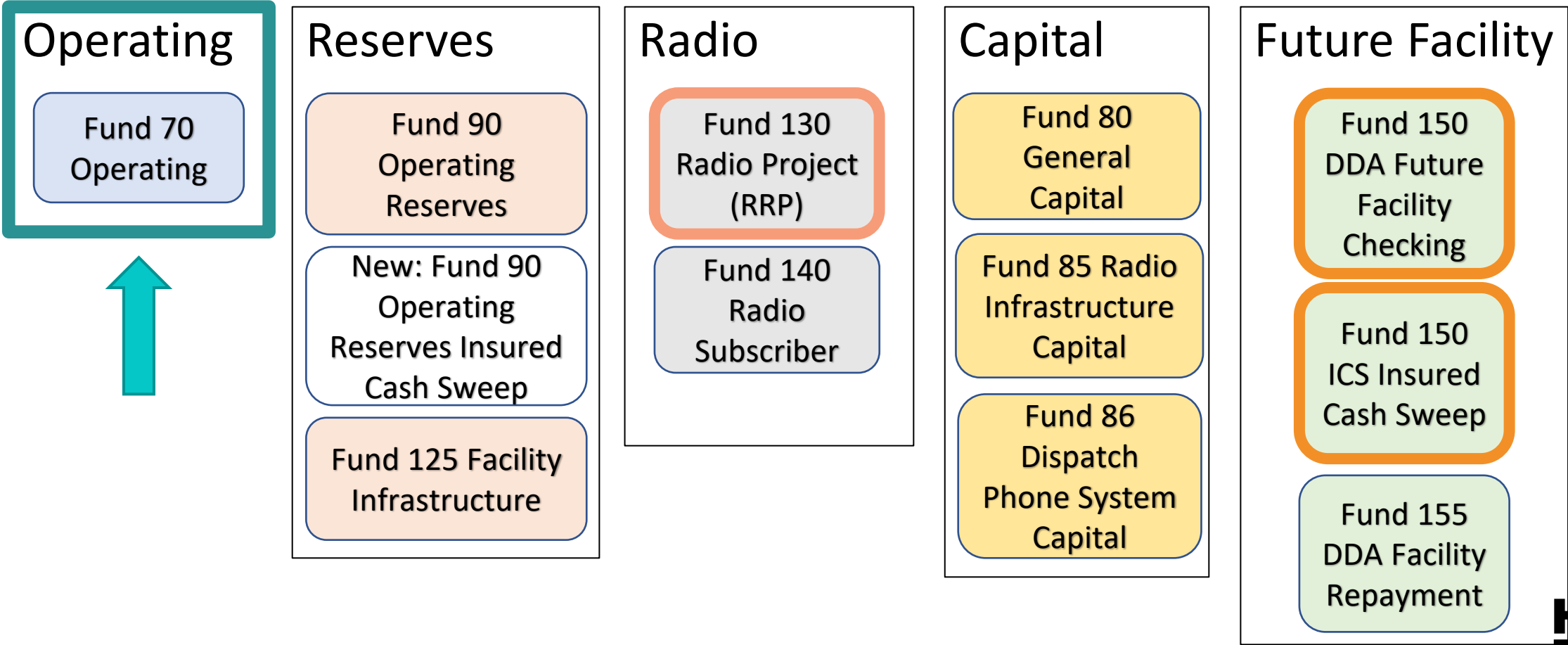
Sources of Operating Revenue



- Personnel makes up approx. 76% of all expenses
- Most radio capital costs don't impact operating budget
- Other capital projects funded from budget underspend
- Goal to provide stability in member assessments



SNO911 Fund Overview



 Short-term; will be removed at the end of the project(s)

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2026 Budget Highlights

- 4 Additional Dispatch Positions
 - Final year of three-year path to 115 authorized positions
- Healthcare Budget Increase 8%
- ECC OT Increase to \$1.2M
- Nurse Navigation program (shared between Fire agencies \$350K)
- Dispatcher T1/T2 State Training (\$45K)



2026 Budget Highlights, Cont.

- Removed Rent North Campus rent (-\$435K)
- New Building Operating Costs Not Fully Known
 - Utilities (\$250K to \$350K)
 - Estimated based on a few months
 - Includes radio sites
 - Optimization process
 - Janitorial (\$96K to \$206K)
- Marysville Warehouse Rent Still under lease through July 2027 (\$130K)
 - Working on ending earlier

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2026 Budget Highlights, Cont.

- CBA pay increases
 - SCEA Dispatchers 5% in July 2025 (CBA expires June 2026)
 - PSEU Supervisors 3% in Jan 2026 (CBA expires Dec 2026)
- Placeholder for negotiations
- 3% COLA for non-represented
- One Position Reclassification
 - System Administrator Grade 26 reclassified to Senior Infrastructure & Innovation Engineer Grade 28 (Net budget impact \$23,847)
- Eliminated PT PIO Funding (-\$25K)

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2026 Budget Highlights, Cont.

- Repairs and Maintenance (+2.7%)
 - Microsoft Licensing increase 54% (+\$151K)
 - Year 2 of Motorola 4-year SUA
- Closely reviewed the maintenance budget, identifying and cutting multiple items to achieve meaningful cost reductions
- Many firms forcing migration to SaaS (Software as a Service)



WCIA Insurance

- Liability premium increase 32% (\$65,736)
 - SNO911 now part of new risk pool including 15 other communication centers
 - Caps will be reinstated next year

Combined WCIA Premiums				
2022 Actual	2023 Actual	2024 Actual	2025 Actual	2026 Budget
\$217,237	\$305,875	\$482,289	\$510,835	\$596,000



E911 Tax Review, Cont.

- State collects tax, remits to County
- County approves budget (w/ recommendation from advisory board)
- SNO911 receives approx. 85-90% of collected revenue
 - County funds 3.75 FTEs to support emergency communications



E911 Tax Review

- 2026 Revenue Projection \$7,626,803
 - Includes \$150K of additional revenue from 2024.
 - Two-year catch up cycle for additional revenues
- SNO911 already has an internal test built into budget to ensure application of E911 revenues matches RCW

Pierce County improperly diverted \$4.5M meant to improve 911 calls, audit finds

By Moe Clark *InvestigateWest*

Updated July 17, 2025 10:09 AM



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AI Powered QA & Training

The Challenge:

- SNO911 Call Takers process 1,500–2,000 calls per day
- We have a structured QA program in place; working very well – However -- EMS calls account for ~10% of calls.
- Law Enforcement & Fire (~90% of calls) receive little to no structured QA
- Non-medical QA today is limited to limited auto-reviews, spot checks, or identified concerns/complaints

The Risk:

- Current sampling is statistically invalid for diverse call types
- Infrequent/high-stakes LE & Fire calls may not always be reviewed
- Creates blind spots, biased results, and reactive-only feedback

The Solution: Integrated (CAD, Phones, Radio) AI Solution: CommsCoach

- Extends QA coverage to Law Enforcement & Fire calls
- Establishes an agency baseline for compliance
- AI-enabled: Could QA *100% of calls* → eliminates sampling error
- Provides near real-time, constructive feedback staff want
- Shifts QA from punitive → coaching & growth
- Highly configurable: Flags difficult calls (child CPR for example)
- Scales QA without adding staff — far less cost than hiring a team

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MODERNIZING DISPATCHER TRAINING & RETENTION TOOL

The Challenge

- Training program data is housed in various disparate databases, making it difficult to assess and measure efficacy of various changes
- Dispatcher training takes 1.25–1.75 years
- Limited exposure to rare, complex scenarios (pursuits, structure fires, etc.)

The Opportunity

- **CommsCoach Train** integrates QA + Training → unified system
- Real-time performance feedback during training
- Scenario-based simulations before real incidents occur
- Improves visibility into training effectiveness: for all stakeholders
- Scales QA not staff

The Benefit

- Speeds readiness & confidence of new dispatchers
- Provides engaging, measurable progress → supports retention
- Aligns directly with agency's training & retention focus
- Complements QA program → complete performance ecosystem

Both QA & Train Applications Included \$77K annual cost in 2026; potential to fund partial year; absorb in current budget to begin configuration and implementation in 2025.

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ECSF Sales Tax Review

	2025 Request	2026 Request
<u>Revenue</u>		
Fund Balance	\$16,183,048	\$9,049,982
ECSF sales tax revenue	\$22,160,250	\$22,271,051
Interest	\$10,000	\$10,000
Total Revenue	\$38,353,298	\$31,331,033
<u>RRP Expense</u>		
Project Mgmt	\$2,000,000	\$630,489
Motorola Infrastructure	\$11,101,249	\$442,439
Subscriber Units	\$0	\$0
Contingency	\$4,519,172	\$4,000,000
Sub-total Radio Replacement Project (RRP)	\$17,620,421	\$5,072,928
<u>Radio and M&O Expense</u>		
Support Operating Maintenance Costs	\$1,320,390	\$1,365,127
Non-RRP Equipment and services	\$552,687	\$1,057,321
Support Operating Costs	\$8,865,000	\$9,490,857
Sub-Total Radio M&O	\$10,738,077	\$11,913,305
<u>SNO911 Reserve Contributions</u>		
ECC Infrastructure Reserve Fund 125	\$900,000	\$5,400,000
Radio Subscriber Fleet Management Reserve Fund 140	\$300,000	\$150,000
Radio System Reserve Fund	\$6,000,000	\$6,000,000
County RRP Debt Service	\$2,794,800	\$2,794,800

- 2025/26 already approved
- Expect RRP to wrap up in 2026.
- Key budget impacts:
 - \$1M radio capital plan (approved annually in Dec)
 - \$3.5M future facility debt payment
 - **\$1.3M radio support, upgrades, etc.**
 - **\$6M operations support**

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2026 Proposed Budget 8/18/2025

SNOHOMISH COUNTY 911 Operating Budget with Prior Year Comparison

Ordinary Income/Expense	2025	2026	\$ Change	% Change
Income				
4020 · Dispatch Service Assessments	\$ 18,613,951	\$ 19,345,914	\$ 731,963	3.93%
4040 · E911 Excise Tax Revenue	\$ 7,328,218	\$ 7,626,803	\$ 298,585	4.07%
4045 · Emergency Communications Sales Tax Revenue	\$ 7,185,390	\$ 7,376,752	\$ 191,362	2.66%
4046 · Reimbursed Income	\$ 648,000	\$ 580,000	\$ (68,000)	-10.49%
4200 · Miscellaneous Income	\$ 1,964,697	\$ 2,087,656	\$ 122,958	6.26%
Total Income	\$ 35,740,256	\$ 37,017,124	\$ 1,276,868	3.57%
Expense				
Total 5000 · Payroll Expenses	\$ 27,407,541	\$ 28,768,769	\$ 1,361,228	4.97%
Total 6000 · Reimbursed Expenses	\$ 925,982	\$ 802,121	\$ (123,861)	-13.38%
Total 6150 · Professional Fees	\$ 333,300	\$ 302,500	\$ (30,800)	-9.24%
Total 6200 · Administrative Support	\$ 94,200	\$ 59,500	\$ (34,700)	-36.84%
Total 6201 · Operating Contingency	\$ -	\$ -	\$ -	
Total 6225 · Recognition	\$ 20,000	\$ 20,000	\$ -	0.00%
Total 6250 · Rent	\$ 1,123,346	\$ 828,000	\$ (295,346)	-26.29%
Total 6252 · Utilities	\$ 250,000	\$ 350,000	\$ 100,000	40.00%
Total 6300 · Repairs & Maintenance	\$ 4,623,938	\$ 4,745,784	\$ 121,846	2.64%
Total 6350 · Insurance	\$ 480,000	\$ 596,000	\$ 116,000	24.17%
Total 6400 · Communication	\$ 135,000	\$ 182,000	\$ 47,000	34.81%
Total 6500 · Training & Travel	\$ 206,950	\$ 247,450	\$ 40,500	19.57%
Total 6600 · Minor Capital Equipment	\$ 100,000	\$ 75,000	\$ (25,000)	-25.00%
Total 6700 · Office Supplies	\$ 40,000	\$ 40,000	\$ -	0.00%
Total Expense	\$ 35,740,257	\$ 37,017,124	\$ 1,276,867	3.57%

Note: This is a draft budget worksheet for 2026 and is subject to change.

2026 Proposed Member Agency Assessments 8/18/2025

	2025 (Corrected)	2026			
Agency	2025 Corrected SNO911 Assessment	2026 SNO911 Assessment	Assessment Difference \$	Assessment Difference %	EPR
Arlington Police	\$ 355,140	\$ 384,843	\$ 29,703	8.36%	
Brier Police	\$ 98,037	\$ 126,914	\$ 28,877	29.45%	X
Darrington Police	\$ 19,329	\$ 21,678	\$ 2,349	12.15%	
Edmonds Police	\$ 603,207	\$ 603,022	\$ (185)	-0.03%	X
Everett Fire	\$ 1,360,463	\$ 1,413,551	\$ 53,088	3.90%	
Everett Police	\$ 2,479,265	\$ 2,559,111	\$ 79,846	3.22%	
Fire 4	\$ 256,850	\$ 273,682	\$ 16,832	6.55%	
Fire 5	\$ 82,405	\$ 80,667	\$ (1,738)	-2.11%	
Snohomish Regional Fire & Rescue	\$ 1,147,349	\$ 1,179,459	\$ 32,110	2.80%	
Fire 15	\$ 53,543	\$ 63,175	\$ 9,632	17.99%	
Fire 16	\$ 22,319	\$ 23,998	\$ 1,679	7.52%	
Fire 17	\$ 129,361	\$ 137,688	\$ 8,327	6.44%	
Fire 19	\$ 29,522	\$ 30,759	\$ 1,237	4.19%	
Fire 21	\$ 68,162	\$ 72,124	\$ 3,962	5.81%	
Fire 22	\$ 40,347	\$ 42,752	\$ 2,405	5.96%	
Fire 24	\$ 29,970	\$ 32,438	\$ 2,468	8.23%	
Fire 25	\$ 7,854	\$ 8,102	\$ 248	3.16%	
Fire 26	\$ 50,269	\$ 53,238	\$ 2,969	5.91%	
Fire 27	\$ 2,377	\$ 2,657	\$ 280	11.77%	
Gold Bar Police	\$ 38,809	\$ 40,364	\$ 1,555	4.01%	
Granite Falls Police	\$ 61,901	\$ 65,065	\$ 3,164	5.11%	
Lake Stevens Police	\$ 423,786	\$ 427,883	\$ 4,097	0.97%	
Lynnwood Police	\$ 722,903	\$ 728,593	\$ 5,690	0.79%	X
Marysville RFA	\$ 816,149	\$ 876,094	\$ 59,945	7.34%	
Marysville Police	\$ 1,235,846	\$ 1,302,667	\$ 66,821	5.41%	
Mill Creek Police	\$ 299,945	\$ 377,786	\$ 77,841	25.95%	X
MLT Police	\$ 355,534	\$ 411,274	\$ 55,740	15.68%	X
Monroe Police	\$ 322,490	\$ 305,974	\$ (16,516)	-5.12%	
Mukilteo Fire	\$ 184,613	\$ 195,587	\$ 10,974	5.94%	
Mukilteo Police	\$ 458,282	\$ 430,522	\$ (27,760)	-6.06%	X
North County RFA (Includes Stanwood & Arlington)	\$ 477,680	\$ 522,980	\$ 45,300	9.48%	
South County Fire RFA (Includes Lynnwood, Mill Creek)	\$ 2,385,745	\$ 2,450,731	\$ 64,986	2.72%	
SCSO (unincorp)	\$ 3,608,471	\$ 3,688,182	\$ 79,711	2.21%	
Snohomish Police	\$ 160,150	\$ 168,959	\$ 8,809	5.50%	
Stanwood Police	\$ 115,489	\$ 127,653	\$ 12,164	10.53%	
Sultan Police	\$ 85,319	\$ 91,015	\$ 5,696	6.68%	
Woodway Police	\$ 25,071	\$ 24,725	\$ (346)	-1.38%	X
Totals	\$ 18,613,952	\$ 19,345,914	\$ 731,962	3.93%	

2026 Changes in CFS, AV, and Population

Agency	Calls for Service	% Change in Calls for Service	Assessed Valuation 2024	% Change in Assessed Valuation	Population	% Change in Population
Arlington Police	26,901	12.31%	\$ 5,478,941,593.00	10.80%	23,080	0.44%
Brier Police	7,280	57.64%	\$ 2,237,434,536	6.59%	6,630	0.45%
Darrington Police	1,480	19.64%	\$ 283,928,718	7.52%	1,520	0.33%
Edmonds Police	24,979	0.36%	\$ 15,996,864,784	4.19%	43,510	0.21%
Everett Fire	25,514	-2.60%	\$ 27,847,087,386	3.49%	114,700	-0.09%
Everett Police	138,770	0.14%	\$ 27,847,087,386	3.49%	114,700	-0.09%
Fire 4	3,696	-2.25%	\$ 8,466,311,577	7.91%	30,548	1.56%
Fire 5	1,223	-2.24%	\$ 2,235,384,315	7.35%	11,529	7.30%
Snohomish Regional Fire & Rescue	12,363	-0.10%	\$ 44,006,087,861	5.42%	166,493	4.57%
Fire 15	1,283	18.25%	\$ 719,087,909	2.68%	4,880	-3.23%
Fire 16	243	-2.80%	\$ 947,757,682	7.86%	3,202	2.01%
Fire 17	2,095	-2.83%	\$ 3,270,202,130	7.67%	15,463	5.99%
Fire 19	396	-6.82%	\$ 939,548,326	5.64%	3,810	3.93%
Fire 21	920	-1.50%	\$ 2,124,745,761	5.13%	9,400	0.22%
Fire 22	487	-5.98%	\$ 1,513,491,552	7.21%	5,511	4.43%
Fire 24	540	1.89%	\$ 655,491,926	9.72%	3,332	1.15%
Fire 25	109	-6.03%	\$ 227,120,407	3.54%	1,008	1.31%
Fire 26	897	-0.11%	\$ 1,118,011,980	11.10%	5,114	-4.55%
Fire 27	29	-3.33%	\$ 155,239,522	11.27%	112	16.67%
Gold Bar Police	3,070	6.08%	\$ 369,804,400	8.23%	2,350	1.73%
Granite Falls Police	4,336	7.94%	\$ 892,924,763	9.61%	4,775	0.00%
Lake Stevens Police	21,687	-0.32%	\$ 9,235,821,305	7.91%	42,180	1.54%
Lynnwood Police	42,841	2.68%	\$ 10,745,727,293	2.98%	42,540	2.51%
Marysville RFA	14,265	-0.20%	\$ 18,915,890,352	10.00%	90,400	2.33%
Marysville Police	67,445	7.02%	\$ 15,256,413,340	10.70%	75,640	1.68%
Mill Creek Police	16,426	19.23%	\$ 6,424,303,943	0.77%	21,630	0.00%
MLT Police	20,086	4.08%	\$ 5,254,348,356	0.00%	24,640	1.57%
Monroe Police	21,377	-1.01%	\$ 4,855,392,959	4.70%	20,960	0.62%
Mukilteo Fire	2,270	-1.18%	\$ 7,629,614,225	2.96%	21,600	0.05%
Mukilteo Police	24,914	-7.34%	\$ 7,629,614,225	2.96%	21,600	0.05%
North County RFA (Includes Stanwood & Arlington)	8,683	2.25%	\$ 11,805,360,778	10.52%	49,022	3.95%
South County Fire RFA (Includes Lynnwood, Mill Creek)	36,410	4.01%	\$ 78,066,989,159	3.64%	274,173	0.95%
SCSD (unincorp)	164,144	3.34%	\$ 96,037,996,913	5.64%	379,255	0.68%
Snohomish Police	11,391	8.36%	\$ 2,687,672,263	7.84%	10,500	1.45%
Stanwood Police	8,604	15.99%	\$ 1,771,980,967	10.80%	8,950	0.96%
Sultan Police	5,813	9.56%	\$ 1,289,559,066	8.56%	7,405	3.42%
Woodway Police	659	2.81%	\$ 1,094,020,553	-0.96%	1,345	0.00%

SNO911 Comparison of Calls for Service, Assessed Values and Population

2026 Budget

Calls for Service				
Agency	2023 Budget CFS (Corrected)	2024 Budget CFS	Diff	% Diff
Arlington Police	23,952	26,901	2,949	12.31%
Brier Police	4,618	7,280	2,662	57.64%
Darrington Police	1,237	1,480	243	19.64%
Edmonds Police	24,890	24,979	89	0.36%
Everett Fire	26,196	25,514	(682)	-2.60%
Everett Police	138,573	138,770	197	0.14%
Fire 4	3,781	3,696	(85)	-2.25%
Fire 5	1,251	1,223	(28)	-2.24%
SRFR	12,375	12,363	(12)	-0.10%
Fire 15	1,085	1,283	198	18.25%
Fire 16	250	243	(7)	-2.80%
Fire 17	2,156	2,095	(61)	-2.83%
Fire 19	425	396	(29)	-6.82%
Fire 21	934	920	(14)	-1.50%
Fire 22	518	487	(31)	-5.98%
Fire 24	530	540	10	1.89%
Fire 25 (Oso)	116	109	(7)	-6.03%
Fire 26	898	897	(1)	-0.11%
Fire 27	30	29	(1)	-3.33%
Gold Bar Police	2,894	3,070	176	6.08%
Granite Falls Police	4,017	4,336	319	7.94%
Lake Stevens Police	21,756	21,687	(69)	-0.32%
Lynnwood Police	41,724	42,841	1,117	2.68%
Marysville RFA	14,294	14,265	(29)	-0.20%
Marysville Police	63,021	67,445	4,424	7.02%
Mill Creek Police	13,777	16,426	2,649	19.23%
MLT Police	19,299	20,086	787	4.08%
Monroe Police	21,596	21,377	(219)	-1.01%
Mukilteo Fire	2,297	2,270	(27)	-1.18%
Mukilteo Police	26,888	24,914	(1,974)	-7.34%
North County RFA	8,492	8,683	191	2.25%
SCFRFA	35,005	36,410	1,405	4.01%
SCSO (unincorp)	158,846	164,144	5,298	3.34%
Snohomish Police	10,512	11,391	879	8.36%
Stanwood Police	7,418	8,604	1,186	15.99%
Sultan Police	5,306	5,813	507	9.56%
Woodway Police	641	659	18	2.81%

Assessed Value				
Agency	2025 AV	2026 AV	Diff	% Diff
Arlington Police	4,944,744,596	5,478,941,593	534,196,997	10.80%
Brier Police	2,099,129,020	2,237,434,536	138,305,516	6.59%
Darrington Police	264,066,208	283,928,718	19,862,510	7.52%
Edmonds Police	15,352,931,155	15,996,864,784	643,933,629	4.19%
Everett Fire	26,907,976,118	27,847,087,386	939,111,268	3.49%
Everett Police	26,907,976,118	27,847,087,386	939,111,268	3.49%
Fire 4	7,845,927,663	8,466,311,577	620,383,914	7.91%
Fire 5	2,082,306,333	2,235,384,315	153,077,982	7.35%
SRFR	41,743,518,558	44,006,087,861	2,262,569,303	5.42%
Fire 15	700,326,328	719,087,909	18,761,581	2.68%
Fire 16	878,688,292	947,757,682	69,069,390	7.86%
Fire 17	3,037,181,752	3,270,202,130	233,020,378	7.67%
Fire 19	889,371,314	939,548,326	50,177,012	5.64%
Fire 21	2,021,108,550	2,124,745,761	103,637,211	5.13%
Fire 22	1,411,733,734	1,513,491,552	101,757,818	7.21%
Fire 24	597,430,720	655,491,926	58,061,206	9.72%
Fire 25 (Oso)	219,345,574	227,120,407	7,774,833	3.54%
Fire 26	1,006,277,670	1,118,011,980	111,734,310	11.10%
Fire 27	139,512,124	155,239,522	15,727,398	11.27%
Gold Bar Police	341,671,238	369,804,400	28,133,162	8.23%
Granite Falls Police	814,657,281	892,924,763	78,267,482	9.61%
Lake Stevens Police	8,558,910,052	9,235,821,305	676,911,253	7.91%
Lynnwood Police	10,434,305,570	10,745,727,293	311,421,723	2.98%
Marysville RFA	17,195,681,450	18,915,890,352	1,720,208,902	10.00%
Marysville Police	13,781,718,989	15,256,413,340	1,474,694,351	10.70%
Mill Creek Police	6,375,033,475	6,424,303,943	49,270,468	0.77%
MLT Police	5,254,469,888	5,254,348,356	(121,532)	0.00%
Monroe Police	4,637,266,994	4,855,392,959	218,125,965	4.70%
Mukilteo Fire	7,410,005,099	7,629,614,225	219,609,126	2.96%
Mukilteo Police	7,410,005,099	7,629,614,225	219,609,126	2.96%
North County RFA	10,681,449,341	11,805,360,778	1,123,911,437	10.52%
SCFRFA	75,321,736,105	78,066,989,159	2,745,253,054	3.64%
SCSO (unincorp)	90,913,169,729	96,037,996,913	5,124,827,184	5.64%
Snohomish Police	2,492,166,684	2,687,672,263	195,505,579	7.84%
Stanwood Police	1,599,314,275	1,771,980,967	172,666,692	10.80%
Sultan Police	1,187,917,852	1,289,559,066	101,641,214	8.56%
Woodway Police	1,104,614,727	1,094,020,553	(10,594,174)	-0.96%

Population				
Agency	2025 POP	2026 POP	Diff	% Diff
Arlington Police	22,980	23,080	100	0.44%
Brier Police	6,600	6,630	30	0.45%
Darrington Police	1,515	1,520	5	0.33%
Edmonds Police	43,420	43,510	90	0.21%
Everett Fire	114,800	114,700	(100)	-0.09%
Everett Police	114,800	114,700	(100)	-0.09%
Fire 4	30,078	30,548	470	1.56%
Fire 5	10,745	11,529	784	7.30%
SRFR	159,216	166,493	7,277	4.57%
Fire 15	5,043	4,880	(163)	-3.23%
Fire 16	3,139	3,202	63	2.01%
Fire 17	14,589	15,463	874	5.99%
Fire 19	3,666	3,810	144	3.93%
Fire 21	9,379	9,400	21	0.22%
Fire 22	5,277	5,511	234	4.43%
Fire 24	3,294	3,332	38	1.15%
Fire 25 (Oso)	995	1,008	13	1.31%
Fire 26	5,358	5,114	(244)	-4.55%
Fire 27	96	112	16	16.67%
Gold Bar Police	2,310	2,350	40	1.73%
Granite Falls Police	4,775	4,775	-	0.00%
Lake Stevens Police	41,540	42,180	640	1.54%
Lynnwood Police	41,500	42,540	1,040	2.51%
Marysville RFA	88,339	90,400	2,061	2.33%
Marysville Police	74,390	75,640	1,250	1.68%
Mill Creek Police	21,630	21,630	-	0.00%
MLT Police	24,260	24,640	380	1.57%
Monroe Police	20,830	20,960	130	0.62%
Mukilteo Fire	21,590	21,600	10	0.05%
Mukilteo Police	21,590	21,600	10	0.05%
North County RFA	47,158	49,022	1,864	3.95%
SCFRFA	271,582	274,173	2,591	0.95%
SCSO (unincorp)	376,700	379,255	2,555	0.68%
Snohomish Police	10,350	10,500	150	1.45%
Stanwood Police	8,865	8,950	85	0.96%
Sultan Police	7,160	7,405	245	3.42%
Woodway Police	1,345	1,345	-	0.00%



Contract Agencies and Enhanced Police Records

Contract Member Assessments

	2025	2026		
Airport Fire	\$10,003	\$12,142	\$2,139	21.38%
Fire Marshall	\$7,226	\$8,379	\$1,153	15.95%
Stillaguamish Police	\$192,317	\$222,096	\$29,780	15.48%
Tulalip Police Radio Subscription	\$46,053	\$47,853	\$1,800	3.91%

Enhanced Police Records Assessment Breakout (Already Included in Assessment)

	2025	2026		
Brier Police	\$ 10,620	\$ 14,079	\$ 3,459	32.58%
Edmonds Police	\$ 67,251	\$ 68,121	\$ 870	1.29%
Lynnwood Police	\$ 81,380	\$ 81,032	\$ (347)	-0.43%
Mill Creek Police	\$ 34,229	\$ 36,379	\$ 2,150	6.28%
MLT Police	\$ 40,085	\$ 40,221	\$ 136	0.34%
Mukilteo Police	\$ 49,278	\$ 47,696	\$ (1,582)	-3.21%
Woodway Police	\$ 2,798	\$ 2,787	\$ (11)	-0.39%

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Additional Fire Agency Costs for Nurse Navigator

Agency	Nurse Navigator
Everett Fire	\$ 66,322.24
Fire 4	\$ 12,840.87
Fire 5	\$ 3,784.82
Snohomish Regional Fire & Rescue	\$ 55,338.91
Fire 15	\$ 2,964.12
Fire 16	\$ 1,125.96
Fire 17	\$ 6,460.15
Fire 19	\$ 1,443.20
Fire 21	\$ 3,384.00
Fire 22	\$ 2,005.87
Fire 24	\$ 1,521.94
Fire 25	\$ 380.13
Fire 26	\$ 2,497.87
Fire 27	\$ 124.65
Marysville RFA	\$ 41,105.35
Mukilteo Fire	\$ 9,176.70
North County RFA (Includes Stanwood & Arlington)	\$ 24,537.64
South County Fire RFA (Includes Lynnwood, Mill Creek)	\$ 114,985.58
Totals	\$ 350,000.00

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Discussion

- Fiscal Challenges Around the County
- Material Efforts to control costs without cutting services
- Negotiations with Tyler should result in add'l savings if concluded before Sept
- ECC OT could be reduced and carries a small amount of risk
- 4 Add'l staff is important to the agency, part of multi-year plan, and warrants further discussion



Alternative Options

Name	Member Assessment Impact
Option A: As Proposed (No Changes)	3.93%
Option B: OT Flat; Add 3 dispatch positions (instead of 4)	2.39%

Option A: No Changes 8/18/2025

SNOHOMISH COUNTY 911 Operating Budget with Prior Year Comparison

Ordinary Income/Expense	2025	2026	\$ Change	% Change
Income				
4020 · Dispatch Service Assessments	\$ 18,613,951	\$ 19,345,914	\$ 731,963	3.93%
4040 · E911 Excise Tax Revenue	\$ 7,328,218	\$ 7,626,803	\$ 298,585	4.07%
4045 · Emergency Communications Sales Tax Revenue	\$ 7,185,390	\$ 7,376,752	\$ 191,362	2.66%
4046 · Reimbursed Income	\$ 648,000	\$ 580,000	\$ (68,000)	-10.49%
4200 · Miscellaneous Income	\$ 1,964,697	\$ 2,087,656	\$ 122,958	6.26%
Total Income	\$ 35,740,256	\$ 37,017,124	\$ 1,276,868	3.57%
Expense				
Total 5000 · Payroll Expenses	\$ 27,407,541	\$ 28,768,769	\$ 1,361,228	4.97%
Total 6000 · Reimbursed Expenses	\$ 925,982	\$ 802,121	\$ (123,861)	-13.38%
Total 6150 · Professional Fees	\$ 333,300	\$ 302,500	\$ (30,800)	-9.24%
Total 6200 · Administrative Support	\$ 94,200	\$ 59,500	\$ (34,700)	-36.84%
Total 6201 · Operating Contingency	\$ -	\$ -	\$ -	
Total 6225 · Recognition	\$ 20,000	\$ 20,000	\$ -	0.00%
Total 6250 · Rent	\$ 1,123,346	\$ 828,000	\$ (295,346)	-26.29%
Total 6252 · Utilities	\$ 250,000	\$ 350,000	\$ 100,000	40.00%
Total 6300 · Repairs & Maintenance	\$ 4,623,938	\$ 4,745,784	\$ 121,846	2.64%
Total 6350 · Insurance	\$ 480,000	\$ 596,000	\$ 116,000	24.17%
Total 6400 · Communication	\$ 135,000	\$ 182,000	\$ 47,000	34.81%
Total 6500 · Training & Travel	\$ 206,950	\$ 247,450	\$ 40,500	19.57%
Total 6600 · Minor Capital Equipment	\$ 100,000	\$ 75,000	\$ (25,000)	-25.00%
Total 6700 · Office Supplies	\$ 40,000	\$ 40,000	\$ -	0.00%
Total Expense	\$ 35,740,257	\$ 37,017,124	\$ 1,276,867	3.57%

Note: This is a draft budget worksheet for 2026 and is subject to change.

Option A: 2026 Proposed Member Agency Assessments 8/18/2025

Agency	2025 (Corrected)	2026	Assessment Difference \$	Assessment Difference %	EPR
	2025 Corrected SNO911 Assessment	2026 SNO911 Assessment			
Arlington Police	\$ 355,140	\$ 384,843	\$ 29,703	8.36%	
Brier Police	\$ 98,037	\$ 126,914	\$ 28,877	29.45%	X
Darrington Police	\$ 19,329	\$ 21,678	\$ 2,349	12.15%	
Edmonds Police	\$ 603,207	\$ 603,022	\$ (185)	-0.03%	X
Everett Fire	\$ 1,360,463	\$ 1,413,551	\$ 53,088	3.90%	
Everett Police	\$ 2,479,265	\$ 2,559,111	\$ 79,846	3.22%	
Fire 4	\$ 256,850	\$ 273,682	\$ 16,832	6.55%	
Fire 5	\$ 82,405	\$ 80,667	\$ (1,738)	-2.11%	
Snohomish Regional Fire & Rescue	\$ 1,147,349	\$ 1,179,459	\$ 32,110	2.80%	
Fire 15	\$ 53,543	\$ 63,175	\$ 9,632	17.99%	
Fire 16	\$ 22,319	\$ 23,998	\$ 1,679	7.52%	
Fire 17	\$ 129,361	\$ 137,688	\$ 8,327	6.44%	
Fire 19	\$ 29,522	\$ 30,759	\$ 1,237	4.19%	
Fire 21	\$ 68,162	\$ 72,124	\$ 3,962	5.81%	
Fire 22	\$ 40,347	\$ 42,752	\$ 2,405	5.96%	
Fire 24	\$ 29,970	\$ 32,438	\$ 2,468	8.23%	
Fire 25	\$ 7,854	\$ 8,102	\$ 248	3.16%	
Fire 26	\$ 50,269	\$ 53,238	\$ 2,969	5.91%	
Fire 27	\$ 2,377	\$ 2,657	\$ 280	11.77%	
Gold Bar Police	\$ 38,809	\$ 40,364	\$ 1,555	4.01%	
Granite Falls Police	\$ 61,901	\$ 65,065	\$ 3,164	5.11%	
Lake Stevens Police	\$ 423,786	\$ 427,883	\$ 4,097	0.97%	
Lynnwood Police	\$ 722,903	\$ 728,593	\$ 5,690	0.79%	X
Marysville RFA	\$ 816,149	\$ 876,094	\$ 59,945	7.34%	
Marysville Police	\$ 1,235,846	\$ 1,302,667	\$ 66,821	5.41%	
Mill Creek Police	\$ 299,945	\$ 377,786	\$ 77,841	25.95%	X
MLT Police	\$ 355,534	\$ 411,274	\$ 55,740	15.68%	X
Monroe Police	\$ 322,490	\$ 305,974	\$ (16,516)	-5.12%	
Mukilteo Fire	\$ 184,613	\$ 195,587	\$ 10,974	5.94%	
Mukilteo Police	\$ 458,282	\$ 430,522	\$ (27,760)	-6.06%	X
North County RFA (Includes Stanwood & Arlington)	\$ 477,680	\$ 522,980	\$ 45,300	9.48%	
South County Fire RFA (Includes Lynnwood, Mill Creek)	\$ 2,385,745	\$ 2,450,731	\$ 64,986	2.72%	
SCSO (unincorp)	\$ 3,608,471	\$ 3,688,182	\$ 79,711	2.21%	
Snohomish Police	\$ 160,150	\$ 168,959	\$ 8,809	5.50%	
Stanwood Police	\$ 115,489	\$ 127,653	\$ 12,164	10.53%	
Sultan Police	\$ 85,319	\$ 91,015	\$ 5,696	6.68%	
Woodway Police	\$ 25,071	\$ 24,725	\$ (346)	-1.38%	X
Totals	\$ 18,613,952	\$ 19,345,914	\$ 731,962	3.93%	

Option B: Flat OT; +3 Dispatch Positions 8/18/2025

SNOHOMISH COUNTY 911 Operating Budget with Prior Year Comparison

Ordinary Income/Expense	2025	2026	\$ Change	% Change
Income				
4020 · Dispatch Service Assessments	\$ 18,613,951	\$ 19,059,047	\$ 445,096	2.39%
4040 · E911 Excise Tax Revenue	\$ 7,328,218	\$ 7,626,803	\$ 298,585	4.07%
4045 · Emergency Communications Sales Tax Revenue	\$ 7,185,390	\$ 7,376,752	\$ 191,362	2.66%
4046 · Reimbursed Income	\$ 648,000	\$ 580,000	\$ (68,000)	-10.49%
4200 · Miscellaneous Income	\$ 1,964,697	\$ 2,087,656	\$ 122,958	6.26%
Total Income	\$ 35,740,256	\$ 36,730,258	\$ 990,002	2.77%
Expense				
Total 5000 · Payroll Expenses	\$ 27,407,541	\$ 28,481,903	\$ 1,074,362	3.92%
Total 6000 · Reimbursed Expenses	\$ 925,982	\$ 802,121	\$ (123,861)	-13.38%
Total 6150 · Professional Fees	\$ 333,300	\$ 302,500	\$ (30,800)	-9.24%
Total 6200 · Administrative Support	\$ 94,200	\$ 59,500	\$ (34,700)	-36.84%
Total 6201 · Operating Contingency	\$ -	\$ -	\$ -	
Total 6225 · Recognition	\$ 20,000	\$ 20,000	\$ -	0.00%
Total 6250 · Rent	\$ 1,123,346	\$ 828,000	\$ (295,346)	-26.29%
Total 6252 · Utilities	\$ 250,000	\$ 350,000	\$ 100,000	40.00%
Total 6300 · Repairs & Maintenance	\$ 4,623,938	\$ 4,745,784	\$ 121,846	2.64%
Total 6350 · Insurance	\$ 480,000	\$ 596,000	\$ 116,000	24.17%
Total 6400 · Communication	\$ 135,000	\$ 182,000	\$ 47,000	34.81%
Total 6500 · Training & Travel	\$ 206,950	\$ 247,450	\$ 40,500	19.57%
Total 6600 · Minor Capital Equipment	\$ 100,000	\$ 75,000	\$ (25,000)	-25.00%
Total 6700 · Office Supplies	\$ 40,000	\$ 40,000	\$ -	0.00%
Total Expense	\$ 35,740,257	\$ 36,730,258	\$ 990,001	2.77%

Note: This is a draft budget worksheet for 2026 and is subject to change.

Option B: 2026 Proposed Member Agency Assessments 8/18/2025

	2025 (Corrected)	2026			
Agency	2025 Corrected SNO911 Assessment	2026 SNO911 Assessment	Assessment Difference \$	Assessment Difference %	EPR
Arlington Police	\$ 355,140	\$ 383,742	\$ 28,602	8.05%	
Brier Police	\$ 98,037	\$ 127,038	\$ 29,001	29.58%	X
Darrington Police	\$ 19,329	\$ 21,610	\$ 2,281	11.80%	
Edmonds Police	\$ 603,207	\$ 601,339	\$ (1,868)	-0.31%	X
Everett Fire	\$ 1,360,463	\$ 1,369,551	\$ 9,088	0.67%	
Everett Police	\$ 2,479,265	\$ 2,525,211	\$ 45,946	1.85%	
Fire 4	\$ 256,850	\$ 262,792	\$ 5,942	2.31%	
Fire 5	\$ 82,405	\$ 85,354	\$ 2,949	3.58%	
Snohomish Regional Fire & Rescue	\$ 1,147,349	\$ 1,137,980	\$ (9,369)	-0.82%	
Fire 15	\$ 53,543	\$ 61,566	\$ 8,023	14.98%	
Fire 16	\$ 22,319	\$ 22,886	\$ 567	2.54%	
Fire 17	\$ 129,361	\$ 132,857	\$ 3,496	2.70%	
Fire 19	\$ 29,522	\$ 29,528	\$ 6	0.02%	
Fire 21	\$ 68,162	\$ 69,269	\$ 1,107	1.62%	
Fire 22	\$ 40,347	\$ 40,894	\$ 547	1.36%	
Fire 24	\$ 29,970	\$ 31,388	\$ 1,418	4.73%	
Fire 25	\$ 7,854	\$ 7,791	\$ (63)	-0.81%	
Fire 26	\$ 50,269	\$ 51,503	\$ 1,234	2.45%	
Fire 27	\$ 2,377	\$ 2,510	\$ 133	5.61%	
Gold Bar Police	\$ 38,809	\$ 40,289	\$ 1,480	3.81%	
Granite Falls Police	\$ 61,901	\$ 64,844	\$ 2,943	4.75%	
Lake Stevens Police	\$ 423,786	\$ 425,314	\$ 1,528	0.36%	
Lynnwood Police	\$ 722,903	\$ 729,556	\$ 6,653	0.92%	X
Marysville RFA	\$ 816,149	\$ 846,935	\$ 30,786	3.77%	
Marysville Police	\$ 1,235,846	\$ 1,285,466	\$ 49,620	4.02%	
Mill Creek Police	\$ 299,945	\$ 324,191	\$ 24,246	8.08%	X
MLT Police	\$ 355,534	\$ 359,435	\$ 3,901	1.10%	X
Monroe Police	\$ 322,490	\$ 317,464	\$ (5,026)	-1.56%	
Mukilteo Fire	\$ 184,613	\$ 186,772	\$ 2,159	1.17%	
Mukilteo Police	\$ 458,282	\$ 430,994	\$ (27,288)	-5.95%	X
North County RFA (Includes Stanwood & Arlington)	\$ 477,680	\$ 505,439	\$ 27,759	5.81%	
South County Fire RFA (Includes Lynnwood, Mill Creek)	\$ 2,385,745	\$ 2,504,336	\$ 118,591	4.97%	
SCSO (unincorp)	\$ 3,608,471	\$ 3,662,327	\$ 53,856	1.49%	
Snohomish Police	\$ 160,150	\$ 168,407	\$ 8,257	5.16%	
Stanwood Police	\$ 115,489	\$ 127,236	\$ 11,747	10.17%	
Sultan Police	\$ 85,319	\$ 90,665	\$ 5,346	6.27%	
Woodway Police	\$ 25,071	\$ 24,569	\$ (502)	-2.00%	X
Totals	\$ 18,613,952	\$ 19,059,047	\$ 445,095	2.39%	

Raising the Bar:

**Why High-Volume QA
is Essential in 9-1-1**



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Executive Summary

Do ECCs Really Need High-Volume QA?

In today's emergency communications landscape, both data science and cultural momentum point toward the need for high-volume quality assurance (QA).

Statistically, relying on small sets of random sampling, which has long been the industry standard, no longer provides a complete or accurate view of performance in a modern Emergency Communications Center (ECC). The logic behind traditional random sampling reveals serious limitations, especially with the call diversity that is common in most centers today. A larger, more comprehensive sample is essential for generating valid performance insights.

At the same time, ECCs across the country are striving to elevate the telecommunicator profession, recognizing these individuals as essential links in the public safety chain. This cultural shift requires a matching operational shift: comprehensive training and evaluation systems grounded in complete, verifiable records of performance.

High-volume QA makes this possible. It allows ECCs to move beyond reactive, fragmented feedback and into a future defined by proactive coaching, data-driven recognition and targeted training. These capabilities not only reduce bias and uncover blind spots, they transform QA from a punitive task into a platform for professional growth.

Additionally, implementing a combined macro and micro QA approach significantly enhances risk management by proactively identifying systemic trends and ensuring timely interventions, **thus reducing the likelihood leaders are surprised by possible mishandling of critical incidents** and strengthening community safety and the relationship of the center with the public.

Ultimately, high-volume QA is more than just a technical improvement. It represents a strategic evolution for ECCs that support the professional development of its telecommunicators by creating a culture of learning, accountability and sustained excellence. The centers that embrace this approach are positioning themselves, and their teams, for long-term success.

Introduction

Elevating the emergency telecommunicator profession is essential, given the immense responsibility they bear each day and the direct impact their decisions have on community, officer and firefighter safety. Similar to professions like aviation, healthcare, and law enforcement, where continuous evaluations ensure high standards and career sustainability, emergency telecommunicators deserve comprehensive, data-driven feedback and professional recognition. Enhancing their professional stature through high-volume, constructive evaluations not only acknowledges their critical role but also strengthens retention by fostering growth, fairness, and fulfillment in their careers.

Traditionally, Quality Assurance in 9-1-1 has meant reviewing a random sampling of calls, often in the range of 1-5%. But advances in AI-based evaluation now allow for the possibility of reviewing 100% of eligible calls and radio transmissions. This shift has raised valid questions within the industry:

Will evaluating more calls simply uncover more problems?

Will it overwhelm supervisors or demoralize staff?

While these cultural concerns are important, the move toward high-volume QA is also supported by strong statistical reasoning. Random sampling, especially at low percentages, cannot reliably capture performance across diverse call types or rare, high-impact scenarios. In many cases, it provides a skewed or incomplete view that limits accountability, obscures trends, and undermines confidence in the evaluation process. A larger sample size significantly improves data accuracy, reduces the risk of false conclusions, and ensures a more equitable and actionable feedback loop.

High-volume QA is possible, necessary and desirable. High-volume QA is critical to elevating performance, enhancing training, and ensuring the long-term success of public safety ECCs and telecommunicator retention. When implemented correctly, high-volume QA coverage increases visibility while reducing QA-dedicated effort and time and offers more than just risk management; it becomes a tool for improvement, equity, and retention.

Statistical Requirements

Evaluating only 1-5% of calls presents serious statistical limitations. ECCs typically handle hundreds or even thousands of distinct call types. In this context, a small, generalized sample fails to provide a representative view of overall performance.

Random sampling is only statistically valid when it is applied to a single, uniform data set. If the goal is to understand performance across multiple call types, then each call type must be sampled independently. A single holistic sample, regardless of size, does not account for the variation in protocols, complexity and frequency among different types of incidents. This means that even a 5% sample drawn uniformly from the overall call pool is unlikely to capture enough data points from low-frequency but high-risk call types to draw any meaningful conclusions.

In practical terms, achieving statistically relevant sampling would require random sampling within each call category, not across the system as a whole. As the number of call types increases, so does the complexity and volume required to produce statistically valid insights. At a certain point, the effort to design and execute such a sampling becomes more cumbersome than reviewing all eligible calls.

And luckily, with solutions like CommsCoach, the data is organized to be easily consumable and actionable, not overwhelming.

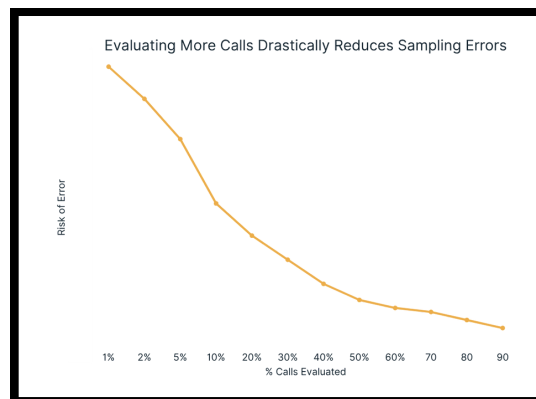
What is an Adequate Sample Size?

This raises a critical question:

What percentage of data is needed to gain a reliable picture of performance? Statistically, the answer is simple. The more data you evaluate, the lower your margin of error. At 1%, the margin for error is extremely high. At 10%, it improves. At 50% or more, confidence increases significantly. And at 100%, you eliminate sampling error entirely.

In data environments as varied and high-stakes as emergency communications, where full visibility can now be achieved through AI-based tools, partial sampling no longer meets the threshold for accurate performance evaluation.

Margin of Error vs Sample Size



2% Sample Risk

When you only review a small number of calls, your data can be misleading. It's easy to either **see problems that aren't really there** or **miss problems that actually exist**, just because your sample is too small.

There are two common mistakes that can happen:

Type I Error (False Positive)

This happens when you think there's a problem, but it's actually just a fluke.

Example: You review two calls where a dispatcher misses a step and assume it's a pattern, but in reality they handled hundreds of other calls without missing that step that month.

Type II Error (False Negative)

This is the opposite, when there is a real issue, but you don't catch it.

Example: A dispatcher regularly struggles with complex calls, but you only review easy calls, so the real issue never comes to light.

When you only look at 1–5% of calls, you are more likely to make these mistakes. That's why reviewing a larger portion of calls gives you a clearer, more accurate picture of what's really happening.

A Real Life Example

What exactly are the risks? **Risk originates from lacking full data.**

The following real-life customer data explains the advantage and requirements of having high volume QA.

Here is high-level data from a mid-size center that adopted CommsCoach:

Staffing and Volume

- 26 Telecommunicators
- 1200 Calls per person, per month
- Approximately 31,200 calls per month

Evaluation Scope

- 300 Event types
- 15-20 criteria per event type

Prior QA Approach

- 2% audit rate → ~624 calls per month
- No reliable compliance percentages by event type
- Audits used for 1-off corrections

Details on the center....

With 624 calls, the probability of sampling even one instance of the 300 event types is essentially zero(7×10^{-16} %). That means more rare, and often critical, events ***never enter the QA process.***

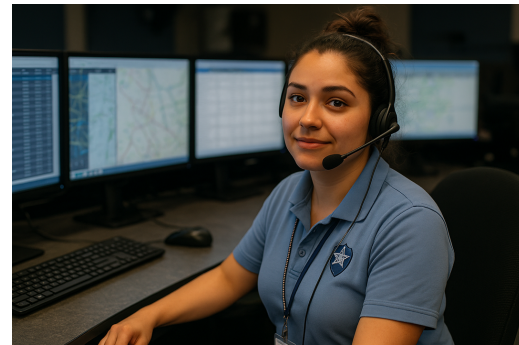
The city and its police department had been tasked with achieving 90% compliance on all call events. Prior to CommsCoach, the ECC had *no valid overall data of their performance*. When the ECC initially launched CommsCoach, compliance ranged from as low as 2% on rare calls to around 70% on common calls.

After rolling out structured feedback and targeted coaching, the center hit 94% compliance across every eligible call type within one year.

A 2% audit rate is woefully insufficient, especially when QA staff or supervisors hand-pick those calls. It leaves your ECC and telecommunicators at unnecessary risk of not addressing the needs of your community members.

It's true: the more you look, the more you'll see. But that's not a flaw, it's an opportunity for growth. Just like regular maintenance checks prevent engine failures, regular reviews prevent skill erosion and burnout. Great leaders don't only ask 'What do I know?', but more often ask 'What don't I know?'.

Rather than triggering disciplinary action, a high volume QA program can build a culture of feedback and growth. By focusing on patterns instead of one-off errors, QA becomes a coaching platform, strengthening telecommunicators through meaningful and actionable feedback, not scrutinizing and criticizing them.



A different question might be, would you prefer to catch an error before it becomes a crisis?

Lessons from Other High-Stakes Industries

Aviation provides a strong parallel. Pilots and air traffic controllers are subject to continuous, ongoing review, followed by simulation-based retraining. These evaluations are not about punishment, they're about precision and safety. In healthcare and EMS, high volumes of clinical documentation and every patient care report are audited to ensure quality care and accountability. In both sectors, high-volume QA is the norm, not the exception. In law enforcement, every single report an officer writes is reviewed by a supervisor, providing insight into where an officer excels in their documentation and where improvement is needed to ensure legality and compliance with the law.

Emergency Communications should be no different. Like pilots, police, doctors and paramedics, 9-1-1 Professionals operate in life-or-death environments where judgment, timing, and communication are critical. Reviewing more simply raises the profession to the standard already set by other high-performance fields. More communities are also starting to highlight standards for 9-1-1 quality and performance and this trend will likely continue.

In the past, this was not an option available to most ECC due to staffing, however with the advent of AI-assisted evaluation tools like CommsCoach, the ability to provide a higher level of quality assurance is now available and should be leveraged.

Macro and Micro QA: Balancing Volume and Depth

Importantly, increasing the percentage of evaluated calls doesn't mean every call needs a 120-point checklist.

In QA practices within ECCs, there is a crucial distinction between macro QA and micro QA, each serving unique, complementary roles. Macro QA involves high-volume reviews designed to assess broader trends such as overall call-handling practices, policy adherence, and the relationship between call management and incident outcomes. Micro QA, in contrast, involves in-depth analysis of specific interactions, typically over smaller samples, focusing intensively on the nuances of each triage question, call handling accuracy, and protocol compliance to enhance targeted training.

Macro QA:

- High-volume trend analysis (skills, policy, outcomes)
- Systemic-risk detection (rare events, compliance gaps)

A dual approach works best:

Micro QA:

- Granular protocol reviews (triage, accuracy, nuance)
- Targeted coaching on specific behaviors

MACRO QA DETAILS

Macro QA becomes especially critical when aiming for comprehensive risk management. Reviewing extensive call volumes uncovers significant patterns that may go unnoticed in traditional low-volume QA methodologies. For instance, evaluating performance across thousands of calls can quickly highlight systemic issues such as repeated policy misunderstandings or communication breakdowns. By identifying these broad trends, leadership can rapidly deploy corrective actions, reduce systemic risk, and reinforce proper practices across the entire center.

The strength of macro QA lies in its ability to detect rare yet high-impact events that sporadic, low-volume sampling would likely miss. Even a single missed or mishandled call can have severe, sometimes tragic, consequences for community members and ECC credibility. Macro QA thus becomes a preventative strategy, leveraging statistical certainty and data-driven insights to proactively identify and address these risks.

MICRO QA DETAILS

Micro QA complements this broader review by providing detailed insights into individual call-handling behaviors. It pinpoints specific moments within interactions where additional training could significantly improve performance. For instance, it might examine how effectively a telecommunicator navigates complex medical or criminal scenarios, ensuring precise question adherence and accurate caller instructions.

Integrating macro and micro QA delivers the best of both worlds: broad, systemic visibility alongside detailed, actionable feedback. Macro evaluations provide supervisors with confidence in overall operational integrity, while micro evaluations furnish trainers with precise examples for individualized coaching.

The combination of macro and micro QA ensures ECCs do not only respond reactively to mistakes but proactively foster continuous improvement. This comprehensive approach significantly reduces operational risks and enhances community safety through timely, informed interventions.

“

I was spending so much time doing 7 to 10% of our calls, but it wasn't giving me the full perspective of what my team was doing every day. Now, with 100% QA and 50% less time spent, I can focus on my people, not just the paperwork.

Rhonda Braudis

911 Communications Director, Marshall County, Iowa

”

Recap

Supervisors gain better tools. Trainers gain real-world examples. Telecommunicators gain clarity on expectations and progress. And, agencies gain confidence that their teams are improving, not only guessing.

High-volume QA also helps ensure fairness. When only a small sample is reviewed, biases, conscious or not, can influence who is evaluated and how.

It's simply unfair to evaluate a telecommunicator's performance based on one or two calls a month when they're handling thousands. Basing feedback on such a small random sample not only misrepresents their overall performance, it fosters mistrust in the QA process and those administering it. It creates a culture where one-off evaluations feel punitive rather than constructive, and gives space for disagreement instead of reflection.

With broader QA, performance is measured based on facts, trends and data, not assumptions.

Why It Works for ECCs: A Recap

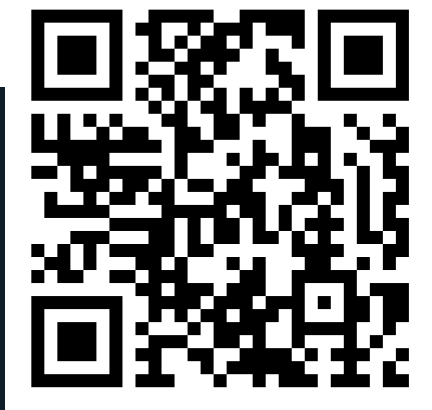
Benefit	Description
Scales QA, Not Staff	Leverages AI to eliminate the need for contractors or added headcount
Drives Accountability	Ensures consistent, unbiased evaluations across all shifts and roles
Improves Retention	Provides employees with proactive, constructive feedback that fosters growth
Elevates Quality	Empowers supervisors to coach effectively, not just correct errors
Builds Readiness	Informs training and hiring decisions with real performance data
Statistically Valid	With hundreds of call types, high-volume QA is the only valid way to track, assess and improve performance

Conclusion: Raising the Standard, Together

9-1-1 professionals are among the most critical first responders in the public safety chain. They and the profession deserve evaluation systems that match the complexity and criticality of their work. Expanding QA coverage is not about catching mistakes, it's about unlocking potential. It's about moving from judgment to growth, from oversight to insight.

By embracing broader, smarter QA practices, centers can improve training, performance, and retention, while delivering more consistent, professional service to the communities they serve.

To find out more about high-volume QA, visit us at www.gov-worx.com.





Board Packet Memorandum

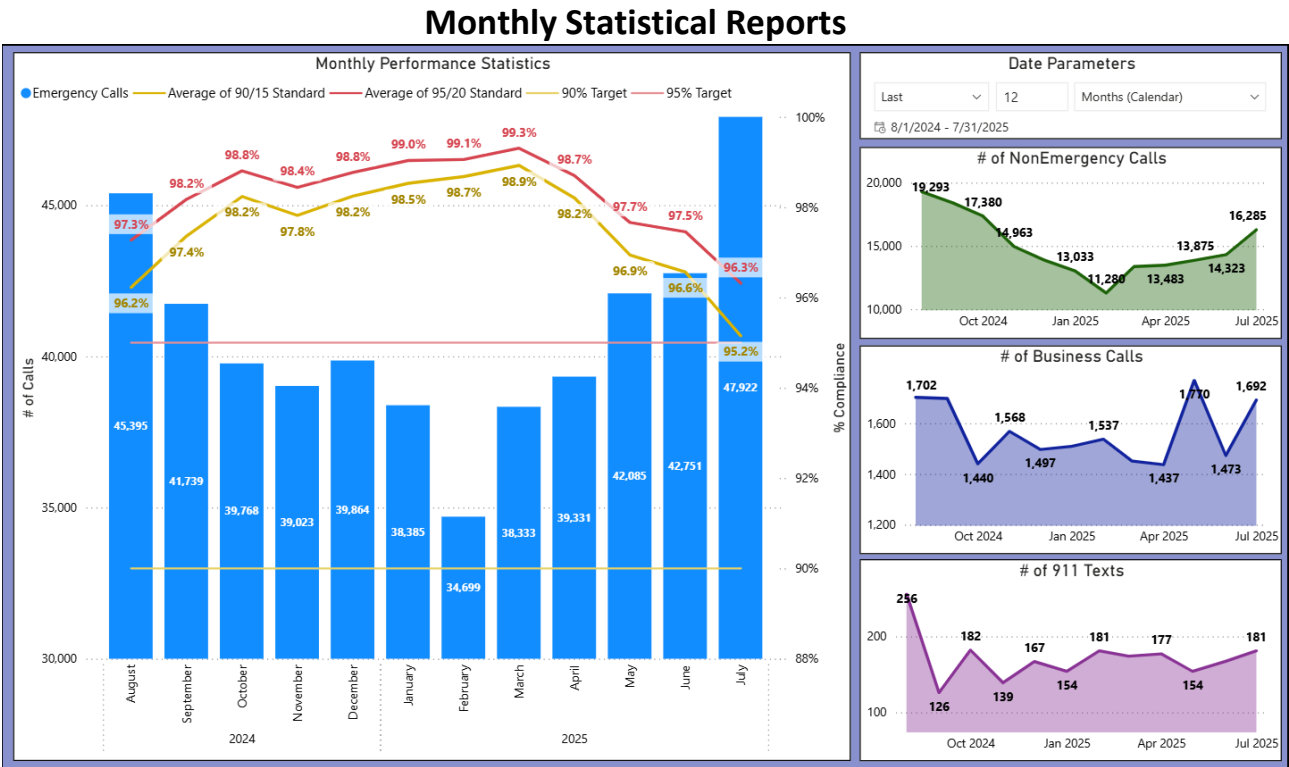
Date: August 21, 2025

To: Snohomish County 911 Board Members

From: Leadership Team

General

Mission-critical systems [1] have been operating at normal since the last Agency Report.



[1] 911 Phones, CAD, Radio, Critical Systems [Unplanned]

Text-to-911 Report

911 Texts	Type	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	YTD TOTAL	YTD GROUP TOTAL
Appropriate Use	True Emergency	11	7	14	10	5	18	8						73	73
Incorrect Use	Follow-Up	4	6	7	9	2	9	7						44	321
	Area Checks	5	3	5	5	4	9	10						41	
	Info	3	1	0	0	0	0	1						5	
	Noise	8	8	4	7	4	7	9						47	
	Traffic	3	4	1	0	0	1	3						12	
	Other Complaints	21	18	19	25	21	26	42						172	
Misuse	Accidental	3	6	3	10	5	9	10						46	434
	Behavioral Health	53	70	67	66	58	27	31						372	
	Prank	5	2	3	3	2	0	1						16	
Other	Test	1	0	1	3	5	11	3						24	360
	Abandoned	11	6	6	7	12	3	7						52	
	Non-English	0	2	0	0	0	1	0						3	
	Outgoing	0	0	0	0	0	0	0						0	
	Subsequent	14	30	17	13	15	21	28						138	
	Transfer	3	2	7	5	2	7	2						28	
	Voice Call	9	16	20	14	19	18	19						115	
Month Total		154	181	174	177	154	167	181	0	0	0	0	0	1,188	1,188
<u>Abandoned:</u> Non-Responsive <u>Other:</u> Any other request or complaint, Media from Intrado <u>Accidental:</u> Device or person accidentally texted 9-1-1 <u>Outgoing:</u> Text calls initiated by SNO911 <u>Area Check:</u> Check of area for person, vehicle, etc. <u>Prank:</u> Calls that do not attempt to give any valid/useful information <u>Behavioral Health:</u> Calls that result in BHC by LE/EMS <u>Subsequent:</u> Additional inbound text after call released by call taker <u>Follow-up:</u> Where is officer?, Subject is no longer here <u>Test:</u> PSAP testing, Training TXT29-1-1, Vendor test <u>Info:</u> What is the phone number for animal control? <u>Traffic:</u> Speeders, DUIs, Parking, etc. <u>Noise:</u> Music, People, Fireworks, Alarm w/o Emergency, etc. <u>Transfer:</u> Text calls that result in a Transfer to another PSAP or Entity <u>Non-English:</u> Texter uses language other than English <u>Voice Call:</u> Dispatchers called the texter/texter placed voice call <u>True:</u> Texter is Deaf, Texter is fearful that a voice call will put them in danger, Call results in transport to jail/hospital															

SPIDR Tech Survey Reports

How satisfied are you with the level of courtesy and respect shown to you by the 911 dispatcher you called for police service?		
Satisfaction Response	# of Surveys	% of Surveys
4 - Very Satisfied	714	59.50%
3 - Satisfied	396	33.00%
2 - Neither Satisfied nor Dissatisfied	64	5.33%
1 - Somewhat Dissatisfied	12	1.00%
0 - Very Dissatisfied	14	1.17%
Total	1,200	100.00%
911 dispatchers are trained to be efficient and deliberate when speaking with you, while remaining professional. Do you feel the exchange of information between you and the 911 dispatcher was efficient and professional?		
Professionalism Rating	# of Surveys	% of Surveys
Yes	1,762	92.11%
Somewhat	102	5.33%
No	49	2.56%
Total	1,913	100.00%

Survey responses for calls that occurred during the previous month.

Surveys are sent to a select number of type codes (typically lower priority) chosen by each police agency.

Fire Calls - All

Year	2025								Total
Jurisdiction	01-Jan	02-Feb	03-Mar	04-Apr	05-May	06-Jun	07-Jul	Total	
⊕ Everett Fire Department	2,144	1,877	2,010	1,952	2,000	1,994	2,214	14,191	14,191
⊕ Marysville Fire District	1,193	1,138	1,105	1,147	1,267	1,162	1,280	8,292	8,292
⊕ Mukilteo Fire	178	165	207	170	204	175	212	1,311	1,311
⊕ North County Regional Fire Authority	751	678	738	733	721	769	895	5,285	5,285
⊕ Sky Valley Fire	74	87	73	73	68	64	101	540	540
⊕ Snohomish County Airport Fire Department	24	27	37	23	64	41	30	246	246
⊕ Snohomish County Fire District #15	108	111	117	134	111	125	156	862	862
⊕ Snohomish County Fire District #16	30	24	13	20	15	12	26	140	140
⊕ Snohomish County Fire District #17	155	154	138	163	169	162	244	1,185	1,185
⊕ Snohomish County Fire District #19	37	29	34	37	40	28	48	253	253
⊕ Snohomish County Fire District #21	72	80	76	64	77	82	82	533	533
⊕ Snohomish County Fire District #22	37	39	53	37	55	51	41	313	313
⊕ Snohomish County Fire District #24	32	29	45	43	48	54	74	325	325
⊕ Snohomish County Fire District #25	7	8	9	6	9	9	10	58	58
⊕ Snohomish County Fire District #27	2	1	1	1	4	5	3	17	17
⊕ Snohomish County Fire District #4	309	288	318	288	340	324	354	2,221	2,221
⊕ Snohomish County Fire District #5	100	108	91	98	100	107	103	707	707
⊕ Snohomish Regional Fire and Rescue	1,011	990	1,051	997	1,059	1,076	1,251	7,435	7,435
⊕ South Snohomish County Fire and Rescue	3,195	2,972	3,136	2,933	3,105	3,209	3,377	21,927	21,927
Total	9,459	8,805	9,252	8,919	9,456	9,449	10,501	65,841	65,841

Police Calls - All

Year	2025								Total
Jurisdiction	01-Jan	02-Feb	03-Mar	04-Apr	05-May	06-Jun	07-Jul	Total	
⊕ Arlington Police Department	2,350	2,032	2,312	2,258	2,340	2,225	2,266	15,783	15,783
⊕ Brier Police Department	1,117	880	914	689	599	629	503	5,331	5,331
⊕ Darrington Police Department	159	93	165	119	124	137	132	929	929
⊕ Edmonds Police Department	2,130	1,733	2,032	2,089	2,216	2,099	2,298	14,597	14,597
⊕ Everett Police Department	9,894	9,018	10,477	10,440	10,646	10,922	11,543	72,940	72,940
⊕ Gold Bar Police Department	247	164	201	226	220	202	235	1,495	1,495
⊕ Granite Falls Police Department	326	309	317	345	357	333	322	2,309	2,309
⊕ Index Police Department	53	49	46	53	45	47	47	340	340
⊕ Lake Stevens Police Department	1,944	1,671	1,937	1,879	2,040	1,947	2,212	13,630	13,630
⊕ Lynnwood Police Department	3,611	3,076	3,567	3,413	3,703	3,614	3,893	24,877	24,877
⊕ Marysville Police Department	5,744	5,331	5,851	5,868	5,742	5,440	5,689	39,665	39,665
⊕ Mill Creek Police Department	1,960	1,605	1,997	1,857	2,006	1,753	1,922	13,100	13,100
⊕ Monroe Police Department	1,562	1,575	1,719	1,693	1,719	2,223	2,441	12,932	12,932
⊕ Mountlake Terrace Police Department	1,869	1,813	2,245	2,045	2,159	1,834	2,036	14,001	14,001
⊕ Mukilteo Police Department	1,976	1,782	2,119	2,117	2,028	2,023	1,588	13,633	13,633
⊕ Snohomish County Sheriff's Office	13,112	12,108	13,679	13,589	14,185	14,539	16,088	97,300	97,300
⊕ Snohomish Police Department	947	855	1,104	1,120	1,233	951	1,121	7,331	7,331
⊕ Stanwood Police Department	686	592	744	591	548	563	553	4,277	4,277
⊕ Stillaguamish Tribal Police	2,321	2,180	2,067	2,355	2,748	2,645	2,680	16,996	16,996
⊕ Sultan Police Department	571	522	589	521	668	558	661	4,090	4,090
⊕ Woodway Police Department	43	86	115	130	119	113	140	746	746
Total	52,622	47,474	54,197	53,397	55,445	54,797	58,370	376,302	376,302

Snohomish County 911
Police Technical Advisory Committee
Meeting Summary for July 8, 2025 / 10:30-11:30 p.m.
NEW HQ – 332 SW EVERETT MALL WAY, BOARDROOM

Meeting Attendance:

POLICE TAC REPRESENTATIVES					
Lt. Mike Gilbert - Arlington		Cmdr. Pat Fagan - Lynnwood		Bureau Chief – Mike Martin - SCSO	x
Clerk Antonia Buell – Brier	x	Asst. Chief, Jim Lawless – Marysville	x	Chief Nathan Alanis – Snohomish	
Cmdr. Shane Hawley – Edmonds	x	Chief, Stan White – Mill Creek		Lt. Jason Toner – Stanwood	x
Capt. Bob Goetz- Everett	x	Dep. Chief, Ryan Irving – Monroe	x	Megan Newman - Stillaguamish	x
Sgt. Jim Barnes – Lake Stevens		Cmdr. Mike Haynes – Mountlake Terrace		Glen Albright - Mukilteo	x
Lt. Mike Martin – SCSO		Asst. Chief, Colt Davis – Mukilteo		Tim Morgan - Everett	
ALTERNATE REPRESENTATIVES					
Lt. Peter Barrett - Arlington		Cmdr. Brian Jorgensen - Lynnwood	x	Capt. Andy Kahler - SCSO	
Raulie Robertson - SCSO	x	Cmdr. Adam Vermeulen – Marysville		Capt. Steve McDonald – SCSO	
Corporal Brittany Harris – Edmonds		Dep. Dir. Eric Chartrand – Mill Creek		Sgt. Karl Gilije - Stanwood	
Dep. Chief Jeff Hendrickson – Everett		Chief, Jeff Jolley - Monroe		Capt. James Massingale - Stillaguamish	
Dep. Chief, Jeff Young – Lake Stevens		Chief Pet Caw – Mountlake Terrace		Officer Pete Knowlton – Stillaguamish	
Cmdr. Dean Thomas – Lake Stevens		Det. Sgt. Nicole Stone – Mukilteo		VACANT – Snohomish Alternate	
SNO911					
Executive Director Kurt Mills	x	Ops. Manager Derek Wilson	x	Radio/ECS Jeremy Waldner	x
Deputy Director Terry Peterson	x	Ops Manager Karen McKay	x	Radio Sys. Mgr. Howard Tucker	x
Director of Tech Chris Carlton-Bishop	x	Ops Manager Hattie Schweitzer	x	Executive Asst. Tiff Brown	x
Director of Ops Andie Burton	x	App. Team Mgr. Brent Meyer	x	Administrative Asst. Rebekah Kuempel	x
SUPPORT STAFF & GUESTS					
Master PO Travis Katzer - Everett	x				

Note: *Follow-up action items are noted in italics.* Decisions are underlined. **Motions are underlined and bold.**

Chair, Jim Lawless called the meeting to order at 1032 hours.

1. **Roll Call:** taken via sign-in sheet at attendees arrived.
2. **Approval of Minutes:** Both May and July minutes will be presented for approval at September's meeting.
3. **Announcements:**
4. **Action Items:** Kurt – requested a motion to allow RTIC to share certain CAD/call data with the state, via a dashboard system. Brent will eventually be the point of contact on that. Data would include call date and time, call type and close type. Would expect location data to be shared eventually but not currently.
Motion to approve by Titland, 2nd from Goetz. No opposition, motion passes.

5. Reports:

- A. **SNO911 Updates** – Terry shared that RTIC has been operating on an ad hoc basis at this point, but we want to allow RTIC to operate with more technology systems. SNO911 is proposing a pilot program with Skydio over 7 days where RTIC is staffed fully and would be able to interact with Skydio, Flock, Axon. All info would then come back in a fusion way to RTIC, info would then be presented to both Fire and Police Chiefs in September. Raulie expressed that he loves this idea but has concerns over dispatchers potentially witnessing/gathering evidence. Derek advised that DFR is a fairly new system, but multiple agencies are using non-commissioned personnel for this and that dispatchers already monitor Flock.

Kurt reiterated that SNO911 wants a partnership with user agencies over this, and doesn't see SNO911 getting into the drone business, would simply be operating in a support role. Terry and Derek reiterated that SNO911 may be able to negotiate a regional contract, obtain favorable pricing, etc. Asst. Chief Lawless expressed concerns about RTIC and over-reliance on DFR, potentially. Terry advised that the purpose of the proposed pilot program is to work out some of these issues as it would allow for robust conversation through exploration. Kurt states that SNO911's focus is less on DFR and more on the tools that are needed for RTIC. Terry's goal today was to introduce the idea of the pilot and access which agencies would be interested in participating. As long as Police TAC is on board, Kurt will proceed cautiously with the pilot and continue to share information

B. Mobile Users Group – Travis - This group hasn't met.

C. PTCC: Brent – Jen Billow from Arlington will be joining us, so we do have a new member. CAD mobile outage planned for 7/15, will take the opportunity to do some network maintenance. Next software upgrade for Tyler for Delta in December; there will be extended testing afterward, up to 3 months.

D. Policy Review Committee – n/a

E. PSTC – Kurt – Tyler originally told us that we wouldn't be able to continue to using them without moving to the cloud; Tyler has since rescinded that requirement, and are now trying to reset the relationship. Committee is still evaluating the options at this point.

6. Technical Update - Brent – FBI/CJIS audit upcoming in September or October.

7. New Business:

A. Removing Law Enforcement channels from non-LE radios - Raulie – certain vulnerabilities have been discovered since going encrypted, most related to radios with LE channels still being out in the world. Radios that have been loaned, etc. Propose to have Police TAC move to have the LE channels removed from all non-LE radios, can be done via wireless management. Argument against this is that Fire wouldn't be able to monitor what LE is doing. They could still request to switch to a SNO-OPS channel which is encrypted. No direct conversation with Fire TAC as of yet. In September, a workshop is planned for "lights and sirens" responders to come together and discuss interoperability communications. Kurt proposes that step 1 of this process should start at Fire TAC and then move to that planned workshop. Raulie will attend the upcoming Fire TAC.

B. Talkgroup Recording – Howard User agencies may not have an understanding of what's being recorded and what isn't. Howard would like to revise what we are recording. Challenge currently is individuals requesting recordings of all LE traffic, creating a burden on Public Records personnel. Howard will send out list of current channels being recorded as well as the new proposal, as well as schedule time to talk with Sheila about public records implications.

C. MOU – Permit Limited Access to SNO911 Talkgroups

D. MOU – Dept. of Fish & Wildlife Access to SNO911 Talkgroups

E. MOU – DOC-CRU Access to SNO911 Talkgroups

Karen requested approval to send all three MOU's forward. Motion to approve by Irving, 2nd from Katzer. No opposition, motion passes.

- F. **Spidrtech/Community Connect** – Terry Entered into an initial three-year term with Spidrtech. Three main aspects are used by agencies, including a community survey option which is widely popular. We are nearing the end of the three-year term – warrants a conversation about whether or not we want to continue including this program in the budget or potentially switch to a cheaper option.
Option 1 – stick with status quo, negotiate and renew the contract.
Option 2 – terminate altogether.
Option 3 – evaluate alternatives
Consensus of the group is to move forward with Option 3.
May need direction on negotiation. Andie will work with the vendor for some specific reporting on which agencies are using which components of this product.

8. Old Business:

A. Radio Replacement Project – Howard provided a status update on the south simulcast issue. Motorola has resolved the issue and we are confident in their fix. The 30-day error free period required from Motorola will restart next Monday and run through mid-August. Very few coverage complaints have arisen.

9. **Good of the Order:** Andie shared that the data has been pulled for the 4th of July and will be included in the Board Packet, specifically highlighting the use of Aurelian for the handling of non-emergency call.

10. **Adjourned** Asst. Chief Lawless adjourned the meeting at 1212 hours.

Snohomish County 911 - Finance Committee
Meeting Summary for July 10, 2025 / 1:30 – 3:00 pm
Location: Remote Meeting via Zoom

Meeting Attendance:

Finance Committee					
Dave DeMarco	X	Ryan Lundquist	X	Jim Lawless	
Ken Klein					
Staff and Guests					
Kurt Mills	X	Wade Anderson	X	Terry Peterson	X
Tiffani Brown	X	Rita Simmons-Owens	X	Howard Tucker	X

Decisions are underlined; follow up matters are in *italic*.

1. **Call to Order, Introductions, and Announcements.** The meeting was called to order at 1:30 pm by Committee Chair, Dave DeMarco.
2. **Reports.**
 - A. **Blanket Voucher Report for March.** There were no questions on the report.
Ryan Lundquist moved to recommend the Blanket Voucher Report for May and June 2025 for Board approval. Seconded by Dave DeMarco and passed unanimously.
 - B. **Fund Balance Report for March.** Included in the packet as information.
 - C. **End 2nd Quarter Budget vs. Actual.** Wade walked through the report focusing on overtime numbers, insurance and communications (fiber connections, etc.).
3. **Old Business.**
 - A. **SCEMSA Update**
 - i. **APF – EMS Director Contract Extension.** Kurt explained that while SLA negotiations are still ongoing a contract extension is needed to keep the current Director in place.
Ryan Lundquist moved to approve the contract amendment with the Interim SCEMSA Executive Director as indicated. Seconded by Dave DeMarco and approved unanimously.
 - B. **Capital & Reserve Plans Overview.** The committee decided to push this agenda item until the September meeting to allow for more committee members to participate.
4. **New Business.**
 - A. **APF – AI QA & Training Solution.** Concerns were voiced about the overall impact to the budget and asked for specific detail regarding the ongoing annual rate. After robust conversation the group decided to bring this to the full board later this week. Staff will add detail to the APF regarding the decision to make this mid-year request and address the concerns of the committee.
 - B. **APF – Surplus Equipment and Vehicles.** As a result of moving out of the Marysville location there is a list of surplus items (which was included in the packet) which Howard spoke about and the action plan to offload these items. This includes four vehicles which were kept longer than initially planned.

Ryan Lundquist moved to declare all items in attachment A&B as surplus and authorize SNO911 staff to transfer equipment to any other governmental agency, auction vehicles and equipment or dispose of them in the most economical manner. Seconded by Dave DeMarco and passed unanimously.

- C. **DNR Survey.** Howard explained that there are no renewal options left on the current leases at multiple radio tower sites. DNR requires land surveys done to current standards without them DNR will not sign any new land leases. After surveys are complete staff will bring back new 20-year leases to the Board for review/approval. This is just to get the documentation in line.

Dave DeMarco requested a pamphlet for the Board members, describing each Capital Fund, it's rules and source of revenue for each.

Ryan Lundquist moved to create capital project RCP-013: Radio Site Land Survey in an amount not to exceed \$62,000 to procure land surveys to satisfy DNR leasing requirements. Seconded by Dave DeMarco and approved unanimously.

- D. **APF – 2024 Operational Budget Underspend & Additional E911 Tax Revenue.**

Wade explained that originally staff was going to wait to bring all three revenue factors to the board at the same time. The Radio and Future Facility projects are not scheduled to close out until Q2 of 2026.

There was conversation about where Capital dollars comes from which is from a combination of Assessment fees, E911, Excise tax and miscellaneous revenue.

Dave DeMarco moved to authorize the transfer of \$1,095,801 of 2024 operational underspend into General Capital Fund 80. Seconded by Ryan Lundquist and approved unanimously.

Dave DeMarco moved to authorize the transfer of \$97,223 of restricted E911 revenue received in 2024 into General Reserve Fund 90. Seconded by Ryan Lundquist and approved unanimously.

- E. **2026 Budget Prep.** Kurt explained that the economic climate in the region has shifted and staff is sensitive of the impacts to the user agencies and assessments. The Dispatchers term expires in July 2026 and a new contract will be negotiated, and the Supervisors contract goes until January of 2027. A draft budget was included in the packet. There was discussion around personnel headcount and the likelihood of obtaining that goal as well as SNO911's plans to enhance training and create more innovative ways to hire new people. Next month a final budget will be presented.

5. **Good of the Order.** Kurt mentioned that the discussion around concessions with Tyler is ongoing and a more formal update will be brought to PSTC in the next few weeks.
6. **Adjourn.** The meeting adjourned at 2:33 pm.

The next Finance Meeting is scheduled for August 14, 2025 at 1:30 p.m.

Public Safety Technology Committee
Meeting Summary for July 30th, 2025

Meeting Attendance:

Committee Members					
Dave DeMarco	x	Jonathan Ventura		John DeRousse	x
Cole Langdon	x	Bob Eastman	x	Ryan Lundquist	x
NPSG Team					
Buck Mims	x	Bob Rausch		Cliff Micham	x
Dennis Vrooman		Craig Bickley	x	Cheryl McIntyre	x
Staff Support Team					
Kurt Mills	x	Terry Peterson	x	Chris Carlton-Bishop	x
Andie Burton		Brent Meyer		Tiffani Brown (note taker)	x

Decisions are underlined; follow up matters are in *italic*.

The meeting was called to order at 2:33pm.

The group reviewed the proposal from Tyler including information on the history of concessions from Erin Miller with Tyler.

There was robust discussion with NPSG on a counteroffer strategy & amounts and effort to determine the value of Tyler's technical support. The group will look at when the current contract was signed and compare the two. It was asked if the agency is able to walk away without penalty.

It was noted that Tyler only has a few clients the size of SNO911 while they have been experienced growing pains.

Potential contractual considerations were discussed and some needs were identified such as, future assurances on contract term agreements. The need to always be on the latest and most current version of technology. Perhaps an 8 – 10-year locked contract. An expectation for at least 2 – 3 major releases with measurable upgrades including service. Assurances if things don't go well in the test environment. Some sort of support plan on future offerings, SLA agreements including level of services provided and response times. Perhaps including a cancellation clause. Can solutions be developed to combat specific problems? All user agencies will be contacted for their input on pain points. The committee will reference the needs assessment to make sure all avenues are covered.

There was discussion around looking into enterprise records, software as a service models that some fire records have used or app-based CAD platforms. SNO911 has purchased the hardware which is a large and valid expense.

Cliff gave an update on NPSG risk assessment, market trend analysis and vendor profiles. Using Basecamp on updates with delivery times, due dates, assignments out to people. Basecamp will be the collaborative tool to keep us updated. Cliff offered to help navigate the software platform if needed.

The group decided to meet in person for the remainder of the year.

Quick escalation to tier 2/3, tentative updates to next upgrade cycle, looking over open items on bug list will be resolved at next upgrade. Improved upgrade plan by October.

There was discussion around PSTC's role is more than the NPSG initiative and a request came in to evaluate a move up module makeup application.

Aurelian is developing a cad system – they want to work with us to help work and develop it with our SMEs to build it.

Meeting adjourned at 3:41 pm.

Next meeting scheduled for Wednesday, August 27th at 2:30 pm.