



Dispatch Applicant FAQs

Effective 6/17/2020

Do you hire part time dispatchers?

Answer: No, we only hire full time dispatchers at this time.

What is the schedule like?

Answer: We have 8 hour shifts, 5 days a week with 2 consecutive days off. Your schedule may include weekends and holidays. Mandatory and voluntary overtime will likely apply.

What shifts are you hiring for?

Answer: We are hiring for all 3 shifts (Dayshift 7am-3pm, Swing shift 3pm-11pm and Graveyard 11pm-7am). We will not know which shift you will be placed on until you are done with training (and you will likely move around between all shifts during the course of your training). Thereafter, annual shift bidding applies. This is based on seniority as well as agency need at the time you are released from training.

How long does training take?

Answer: This can vary for each individual. On average, it may take approx. 9 months or so until you are released in all 3 disciplines: Call-Taking, Police Dispatching and Fire Dispatching. All training is paid.

I have used marijuana in the past year. Does that disqualify me?

Answer: Yes, please refer to our Selection Standards.

How long is the hiring process?

Answer: This can vary, but on average it takes 2-3 months to get through all of the steps.

When would I start the job?

We are currently hiring for 4th quarter 2020; academy start date TBD.